

# Maintenance and Service Guide HP Compaq nc6400 Notebook PC

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Maintenance and Service Guide HP Compaq nc6400 Notebook PC Third Edition: March 2007 First Edition: May 2006 Document Part Number: 406847-003

### Safety warning notice

WARNING: To reduce the possibility of heat-related injuries or of overheating the computer, do not place the computer directly on your lap or obstruct the computer air vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or rugs or clothing, to block airflow. Also, do not allow the AC adapter to contact the skin or a soft surface, such as pillows or rugs or clothing, during operation. The computer and the AC adapter complies with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950).

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# **Product Description**

The HP Compaq nc6400 Notebook PC offers advanced modularity, Intel® Core<sup>™</sup> Duo, Core Solo, and Celeron® processors, and extensive multimedia support.



HP Compaq nc6400 Notebook PC

# 1.1 Features

- The following processors, varying by computer model:
  - □ Intel Core Duo T7600 (2.33-GHz) processor
  - □ Intel Core Duo T7400 (2.16-GHz) processor
  - □ Intel Core Duo T7200 (2.00-GHz) processor
  - □ Intel Core Duo T5600 (1.83-GHz) processor
  - □ Intel Core Duo T5500 (1.66-GHz) processor
  - □ Intel Core Duo T2300E (1.66-GHz) processor
  - □ Intel Core Duo T2600 (2.17-GHz) processor
  - □ Intel Core Duo T2500 (2.00-GHz) processor
  - □ Intel Core Duo T2400 (1.83-GHz) processor
  - □ Intel Core Duo T2300 (1.67-GHz) processor
  - □ Intel Core Solo T1300 (1.66-GHz) processor
  - □ Intel Celeron M 440 (1.80-GHz) processor
  - □ Intel Celeron M 430 (1.73-GHz) processor
- 14.1-inch, WXGA+, TFT (1440 × 900) and 14.1-inch, WXGA, TFT (1440 × 900) display, with over 16.8 million colors, varying by computer model
- 120-, 100-, 80-, 60-, and 40-GB high-capacity hard drive, varying by computer model
- 256-MB DDR2 synchronous DRAM (SDRAM) at 533 MHz and 667 MHz, expandable to 4.0 GB
- Microsoft® Windows Vista<sup>TM</sup> Business, Windows Vista Home Basic, and Windows® XP Professional
- Full-size Windows keyboard with numeric keypad
- TouchPad and pointing stick pointing devices, including a dedicated vertical scroll region
- Integrated 10 Base-T/100 Base-TX Ethernet local area network (LAN) network interface card (NIC) with RJ-45 jack

- Integrated high-speed 56K modem with RJ-11 jack
- Integrated wireless support for Mini Card IEEE 802.11a/b/g or 802.11b/g Wireless LAN (WLAN) device
- Support for one Type I or Type II PC Card slot, with support for both 32-bit (CardBus) and 16-bit PC Cards, varying by computer model
- External 90- and 65-watt AC adapters with 3-wire power cord, varying by computer model
- 8-cell and 4-cell Li-Ion batteries
- Stereo speakers
- Volume up, volume mute, and volume down buttons
- Support for the following optical drives:
  - DVD±RW and CD-RW Double-Layer Combo Drive
  - DVD±RW and CD-RW Combo Drive
  - DVD-ROM drive
- Connectors:
  - □ Accessory battery
  - □ Audio-in (microphone)
  - □ Audio-out (headphone)
  - Digital Media Slot
  - Docking connector
  - External monitor
  - □ IEEE 1394
  - □ RJ-11 (modem)
  - □ RJ-45 (network)
  - □ S-Video-out
  - □ SmartPower
  - □ Three Universal Serial Bus (USB) v. 2.0

# 1.2 Resetting the Computer

If the computer you are servicing has an unknown password, follow the steps below to reset the password. These steps also clear CMOS.

The following steps will not clear an unknown password if the stringent security option has been enabled in the BIOS. If stringent security is enabled, the system board must be replaced to reset an unknown password. Refer to Section 5.21, "Top Cover," for more information on replacing the system board.

Before replacing the system board, perform the steps below to make sure stringent security has been properly enabled.

Enabling stringent security provides enhanced protection for the power-on password and administrator password and other forms of power-on authorization. Stringent security is enabled/disabled by accessing the Password Options menu in the Computer Setup utility.

- 1. Prepare the computer for disassembly (refer to Section 5.3, "Preparing the Computer for Disassembly," for more information).
- 2. Remove the real-time clock (RTC) battery (refer to Section 5.11, "RTC Battery," for more information on removing and replacing the RTC battery).
- 3. Wait approximately 5 minutes.
- 4. Replace the RTC battery and reassemble the computer.
- 5. Connect AC power to the computer. Do not reinsert any batteries at this time.
- 6. Turn on the computer.

All passwords and all CMOS settings have been cleared.

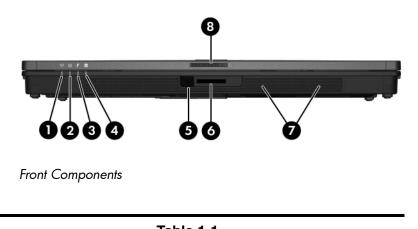
# 1.3 Power Management

The computer comes with power management features that extend battery operating time and conserve power. The computer supports the following power management features:

- Standby
- Hibernation
- Setting customization by the user
- Hotkeys for setting the level of performance
- Battery calibration
- Lid switch standby/resume
- Power button
- Advanced Configuration and Power Management (ACPM) compliance

# **1.4 External Components**

The external components on the front of the computer are shown below and described in Table 1-1.



	lable	1-1	
_	-		

#### **Front Components**

Item	Component	Function
1	Wireless light	On: An integrated wireless device, such as a wireless local area network (LAN) device and/or a Bluetooth® device, is turned on.
2	Power light	On: The computer is on.
		Blinking: The computer is in standby.
		Blinking rapidly: An HP Smart AC Adapter with a higher power rating should be connected.
		Off: The computer is off or in hibernation.

#### Front Components (Continued)

Item	Component	Function
3	Battery light	Amber: A battery is charging.
		Green: A battery is close to full charge capacity.
		Blinking amber: A battery that is the only available power source has reached a low-battery condition. When the battery reaches a critical low-battery condition, the battery light begins blinking more quickly.
		Off: If the computer is connected to an external power source, the light is turned off when all batteries in the computer are fully charged. If the computer is not connected to an external power source, the light is turned off until the battery reaches a low-battery condition.
4	Drive light	Blinking green: The hard drive or optical drive is being accessed.
		Amber: HP Mobile Data Protection has temporarily parked the hard drive.
5	Infrared port	Provides wireless communication between the computer and an optional IrDA-compliant device.
6	Digital Media Slot	Supports Secure Digital (SD) Memory Cards and MultiMediaCards (MMC).
7	Stereo speakers (2)	Produce stereo sound.
8	Display release latch	Opens the computer.

The external components on the right side of the computer are shown below and described in Table 1-2.



**Right-Side Components** 

#### **Right-Side Components**

ltem	Component	Function
1	Smart card slot	Supports optional smart cards and Java™ Cards.
2	MultiBay II device	Supports an optical disc. The type of optical drive varies by computer model.
3	USB port	Connects USB 1.1- and 2.0-compliant devices to the computer using a standard USB cable, or connects an optional External MultiBay II to the computer. The MultiBay II must also be connected to an external power source.
4	RJ-45 (network) jack	Connects an optional network cable.
5	RJ-11 (modem) jack	Connects the modem cable.

The external components on the left side of the computer are shown below and described in Table 1-3.



Left-Side Components

#### Left-Side Components

Item	Component	Function
1	Exhaust vent	Provides airflow to cool internal components.
2	USB ports (2)	Connect USB 1.1- and 2.0-compliant devices to the computer using a standard USB cable, or connect an optional External MultiBay II to the computer. The MultiBay II must also be connected to an external power source.
3	Audio-in (microphone) jack	Connects an optional computer headset microphone, stereo array microphone, or monaural microphone.
4	Audio-out (headphone) jack	Produces computer sound when connected to optional power stereo speakers, headphones, ear buds, a headset, or television audio.
5	PC Card slot	Supports optional Type I or Type II 32-bit (CardBus) or 16-bit PC Cards.

The external components on the rear panel of the computer are shown below and described in Table 1-4.

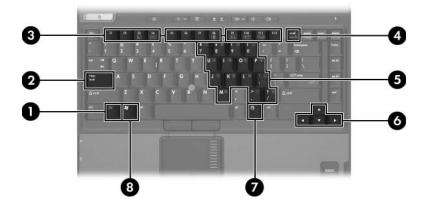


Rear Panel Components

#### **Rear Panel Components**

Item	Component	Function
1	Security cable slot	Attaches an optional security cable to the computer.
		Security solutions are designed to act as deterrents. These deterrents may not prevent a product from being mishandled or stolen.
2	Battery bay	Holds a battery.
3	Smart adapter power connector	Connects an AC adapter or an optional power adapter.
4	S-Video-out jack	Connects an optional S-Video device, such as a television, VCR, camcorder, projector, or video capture card.
5	External monitor port	Connects an optional VGA external monitor or projector.

The standard keyboard components of the computer are shown below and described in Table 1-5.

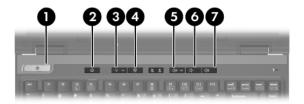


Standard Keyboard Components

#### **Standard Keyboard Components**

ltem	Component	Function
1	fn key	Executes frequently used system functions when pressed in combination with a function key or the <b>esc</b> key.
2	caps lock key	Enables caps lock and turns on the caps lock light.
3	f1 to f12 keys (12)	Perform system and application tasks. When combined with the <b>fn</b> key, several keys and buttons perform additional tasks as hotkeys.
4	num lock key	Enables numeric lock, turns on the embedded numeric keypad, and turns on the num lock light.
5	Embedded keypad	In Windows, can be used like the keys on an external numeric keypad.
6	Arrow keys	Moves the cursor around the screen.
7	Windows applications key	In Windows, displays a shortcut menu for items beneath the pointer.
8	Windows logo key	In Windows, displays the Windows Start menu.

The computer top components are shown below and described in Table 1-6.



Top Components

#### **Top Components**

ltem	Component	Function
1	Power button	When the computer is:
		Off, press to turn on the computer.
		On, briefly press to initiate hibernation.
		In standby, briefly press to resume from standby.
		In hibernation, briefly press to restore from hibernation.
		If the system has stopped responding and Windows shutdown procedures cannot be used, press and hold for 5 seconds to turn off the computer.
2	Info Center button	Launches Info Center, which enables you to open various software solutions.
3	Wireless button	Turns the wireless functionality on or off, but does not create a wireless connection.
		To establish a wireless connection, a wireless network must already be set up.
4	Presentation button	Turns on the presentation feature.
5	Volume mute button	Mutes or restores speaker volume.
6	Volume down button	Decreases speaker volume.
7	Volume up button	Increases speaker volume.

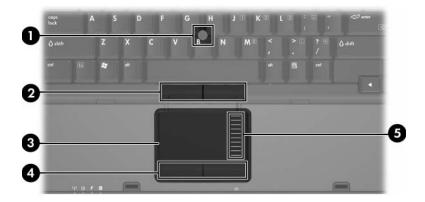
The computer top components are shown below and described in Table 1-7.



Top Components

Table 1-7				
Top Components				
Item	Component	Function		
1	Power light	On: The computer is on.		
		Blinking: The computer is in standby.		
		Blinking rapidly: An AC adapter with a higher power rating should be connected.		
		Off: The computer is off or in hibernation.		
2	Wireless light	On: An integrated wireless device, such as a wireless local area network (LAN) device and/or a Bluetooth® device, is turned on.		
3	Caps lock light	On: caps lock is on.		
4	Num lock light	On: <b>num lock</b> or the numeric keypad is on.		
5	Fingerprint reader	Allows a fingerprint logon to Windows instead of using a password.		

The computer pointing device components are shown below and described in Table 1-8.

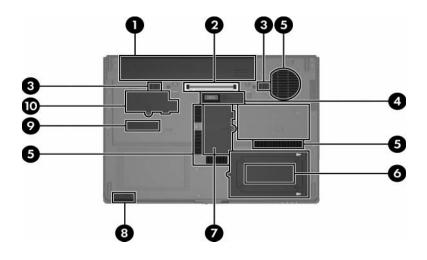


Pointing Device Components

#### **Pointing Device Components**

Item	Component	Function
1	Pointing stick	Moves the pointer and selects or activates items on the screen.
2	Pointing stick buttons	Function like the left, middle, and right buttons on an external mouse.
3	TouchPad	Moves the pointer and selects or activates items on the screen. Can be set to perform other mouse functions, such as scrolling, selecting, and double-clicking.
4	TouchPad buttons	Function like the left, middle, and right buttons on an external mouse.
5	TouchPad scroll zone	Scrolls up or down.

The external components on the bottom of the computer are shown below and described in Table 1-9.



**Bottom Components** 

#### **Bottom Components**

ltem	Component	Function
1	Battery bay	Holds the battery.
2	Docking connector (full-featured models only)	Connects the computer to an optional docking device.
3	Battery release latches (2)	Release the battery from the battery bay.
4	Accessory battery connector	Connects an optional HP Ultra-Capacity Battery or HP Extended Life Battery.

#### Bottom Components (Continued)

Item	Component	Function
5	Exhaust vents	Provides airflow to cool internal components.
6	Hard drive bay	Holds the primary hard drive.
7	Memory module compartment	Contains one memory slot that supports replaceable memory modules.
8	Bluetooth compartment	Contains a Bluetooth device (select computer models only).
9	Serial number	Identifies the computer. This number is needed when contacting customer support.
10	Mini Card compartment	<ul> <li>Holds an optional wireless LAN device.</li> <li>To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country or region. If you install a device and then receive a warning message, remove the device to restore computer functionality. Then contact technical support by selecting Start &gt; Help and Support &gt; Contact support.</li> </ul>

# 1.5 Design Overview

This section presents a design overview of key parts and features of the computer. Refer to Chapter 3, "Illustrated Parts Catalog," to identify replacement parts, and Chapter 5, "Removal and Replacement Procedures," for disassembly steps.

The system board provides the following device connections:

- Audio
- Display
- Hard drive
- Intel Core Duo, Core Solo, and Celeron processors
- Keyboard and TouchPad
- Memory modules
- Mini Card module
- PC Card

**CAUTION:** To properly ventilate the computer, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the computer.

The computer uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software. Exhaust air is displaced through the ventilation grill located on the left side of the computer.

2

# Troubleshooting



**WARNING:** Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly-/module-level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

# 2.1 Starting Computer Setup

Computer Setup is a preinstalled, ROM-based utility that can be used even when the operating system is not working or will not load.



Some of the Computer Setup menu items listed in this guide may not be supported by your computer.

Pointing devices are not supported in Computer Setup. You must use the keyboard to navigate and make selections.

An external keyboard connected by USB can be used with Computer Setup only if USB legacy support is enabled. To start Computer Setup:

- 1. Turn on or restart the computer.
- 2. Before Windows® opens and while the "F10=ROM Based Setup" message is displayed in the lower-left corner of the screen, press **f10**.

## **Using Computer Setup**

### Navigating and selecting in Computer Setup

The information and settings in Computer Setup are accessed from the File, Security, Diagnostics, and System Configuration menus.

1. Open Computer Setup by turning on or restarting the computer, and then pressing **f10** while the "F10 = ROM Based Setup" message is displayed in the lower-left corner of the screen.

Because Computer Setup is not Windows-based, it does not support the TouchPad. Navigation and selection are by keystroke:

- □ To choose a menu or a menu item, use the arrow keys.
- □ To select an item, press enter.
- □ To close open dialog boxes and return to the main Computer Setup screen, press **esc**.
- $\Box$  To view navigation information, press f1.
- □ To change the language, press **f2**.
- 2. Select the File, Security, Diagnostics, or System Configuration menu.

- 3. To exit Computer Setup, choose one of the following methods:
  - □ To exit Computer Setup without saving your preferences, use the arrow keys to select **File > Ignore Changes and Exit**. Then follow the instructions on the screen.
  - □ To save your preferences and exit Computer Setup, use the arrow keys to select **File > Save Changes and Exit**. Then follow the instructions on the screen.

Your preferences go into effect when the computer restarts.

# Restoring Factory Settings in Computer Setup

To return all settings in Computer Setup to the values that were set at the factory, follow these steps:

- 1. Open Computer Setup by turning on or restarting the computer, and then pressing **f10** while the "F10 = ROM Based Setup" message is displayed in the lower-left corner of the screen.
- 2. Use the arrow keys to select **File > Restore defaults**, and then press **enter**.
- 3. When the confirmation dialog box opens, press f10.
- 4. To save your preferences and exit Computer Setup, use the arrow keys to select **File > Save Changes and Exit**. Then follow the instructions on the screen.

Your preferences go into effect when the computer restarts.



Your password settings and security settings are not changed when you restore the factory settings.

# **Computer Setup Menus**

The menu tables in this section provide an overview of Computer Setup options.



Some of the Computer Setup menu items listed in this chapter may not be supported by your computer.

### File Menu

Table 2-1			
File Menu			
Select	To do this		
System Information	View identification information for the computer and the batteries in the system.		
	View specification information for the processor, cache and memory size, system ROM, video revision, and keyboard controller version.		
Restore defaults	Replace the configuration settings in Computer Setup with the original factory settings. (Password settings and security settings are not changed when you restore the factory settings.)		
Ignore changes and exit	Cancel any changes entered during the current session. Then exit and restart the computer.		
Save changes and exit	Save any changes entered during the current session. Then exit and restart the computer. Your changes go into effect when the computer restarts.		

### Security Menu

#### Table 2-2 Security Menu Select To do this Setup password Enter, change, or delete a setup password. Power-On password Enter, change, or delete a power-on password. Password options Enable/disable stringent security. Enable/disable password requirement on computer restart. DriveLock passwords Enable/disable DriveLock on any computer hard drive and on optional MultiBay hard drives. Change a DriveLock user password or master password. DriveLock settings are accessible only when you enter Computer Setup by turning on (not restarting) the computer. Smart Card security Enable/disable support for smart card and Java™ Card power-on authentication. Power-on authentication for smart cards is supported only on computers with optional smart card readers. You must have an administrator password to change this setting.

#### Table 2-2

#### Security Menu (Continued)

Select	To do this
TPM Embedded Security	Enable/disable support for TPM (Trusted Platform Module) Embedded Security, which protects the computer from unauthorized access to owner functions available in Embedded Security for ProtectTools. For more information, refer to the ProtectTools online Help.
	this setting.
System IDs	Enter user-defined computer asset and ownership tag.
Disk Sanitizer	Run Disk Sanitizer to destroy all existing data on the primary hard drive. The following options are available:
	Fast: Runs the Disk Sanitizer erase cycle once.
	<ul> <li>Optimum: Runs the Disk Sanitizer erase cycle 3 times.</li> </ul>
	<ul> <li>Custom: Allows you to select the desired number of Disk Sanitizer erase cycles from a list.</li> </ul>
	If you run Disk Sanitizer, the data on the primary hard drive is destroyed permanently.

## **Diagnostics Menu**

#### Table 2-3

#### **Diagnostics Menu**

Select	To do this
Hard Drive Self-Test options	Run a comprehensive self-test on any hard drive in the system or on any optional MultiBay hard drive.
Memory Check	Run a comprehensive check on system memory.
Startup Check (select models only)	Verify the system components needed for starting the computer.

## System Configuration Menu

Q

Some of the listed System Configuration options may not be supported by your computer.

Table 2-4				
System Configuration Menu				
Select	To do this			
Language (or press f2)	Change the Computer Setup language.			
Boot options Set <b>f9</b> , <b>f10</b> , and <b>f12</b> delay when starting up.				
	Enable/disable CD-ROM boot.			
Enable/disable floppy boot.				
Enable/disable internal network adapter boot ar set the boot mode (PXE or RPL).				
Enable/disable MultiBoot, which sets a boot that can include most boot devices in the sys				
Set the Express Boot Popup delay in seconds.				
Set the boot order.				

#### Table 2-4

#### System Configuration Menu (Continued)

Select	To do this		
Device Configurations	Swap the functions of the <b>fn</b> key and left <b>ctrl</b> key.		
	Enable/disable multiple standard pointing devices at startup. (To set the computer to support only a single, usually nonstandard, pointing device at startup, select Disable.)		
	Enable/disable USB legacy support. When enabled, USB legacy support allows the following:		
	Use of a USB keyboard, mouse, and hub in Computer Setup even when a Windows operating system is not running.		
	Startup from bootable USB devices, including a hard drive, diskette drive, or optical drive connected by a USB port to the computer or to an optional docking device (select models only).		
	Select a parallel port mode: EPP (Enhanced Parallel Port), standard, bidirectional, or ECP (Enhanced Capabilities Port).		
	Enable/disable BIOS DMA data transfers.		
	Enable/disable fan always on while connected to an AC outlet.		
	Enable/disable Intel® Data Execution Prevention or AMD® PSAE Execution Disable. When enabled, the processor can disable some virus code execution, which helps to improve computer security.		
	Enable/disable LAN Power Save. When enabled, saves power by turning off the LAN when not in use.		
	Enable/disable SATA Native Mode.		
	Enable/disable Dual Core CPU.		
	Enable/disable Secondary Battery Fast Charge.		

#### Table 2-4

#### System Configuration Menu (Continued)

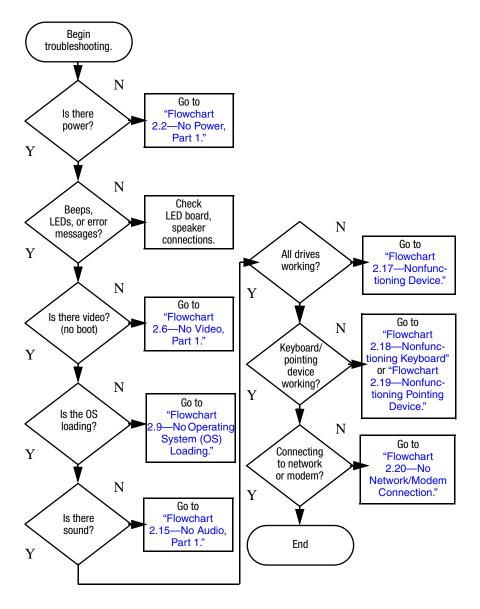
Select	To do this
Device configurations ( <i>continued</i> )	Choose Bit-shift or LBA assisted HDD Translation Mode.
	Enable/disable Windows direct application launcher.
	Enable/disable HP Lockout.
Built-In Device Options	Enable/disable embedded WWAN Device Radio.
	Enable/disable embedded WLAN Device Radio
	Enable/disable embedded Bluetooth <sup>®</sup> Device Radio.
	Enable/disable LAN/WLAN Switching. When enabled, switches to a WLAN when a LAN is either unavailable or disconnected.
	Enable/disable Wake on LAN from Off.
	Enable/disable the ambient light sensor.
Port Options	Enable/disable the serial port.
	Enable/disable the parallel port.
	Enable/disable the flash media reader.
	Enable/disable the USB port.
	Disabling the USB port also disables MultiBay devices and ExpressCard devices on the advanced port replicator.
	Enable/disable the 1394 port.
	Enable/disable the cardbus slot.
	Enable/disable the ExpressCard slot.
	Enable/disable the infrared port.
	Enable/disable the optical disk drive.
	Enable/disable the network controller.

## 2.2 Troubleshooting Flowcharts

#### Table 2-5

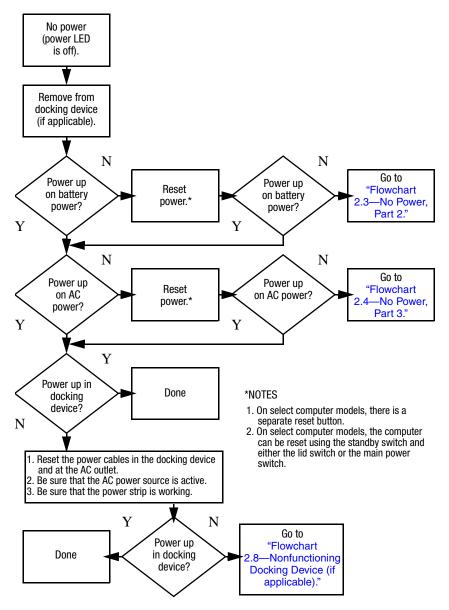
#### **Troubleshooting Flowcharts Overview**

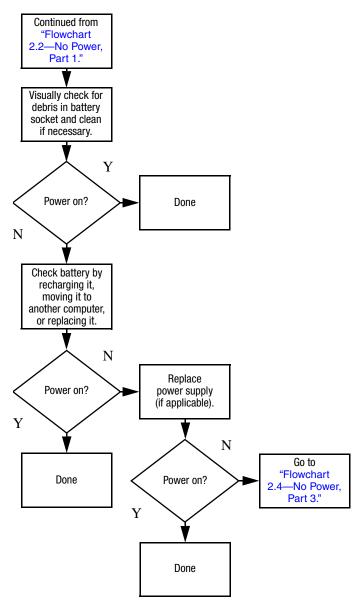
Flowchart	Description
2.1	"Flowchart 2.1—Initial Troubleshooting"
2.2	"Flowchart 2.2-No Power, Part 1"
2.3	"Flowchart 2.3—No Power, Part 2"
2.4	"Flowchart 2.4—No Power, Part 3"
2.5	"Flowchart 2.5—No Power, Part 4"
2.6	"Flowchart 2.6—No Video, Part 1"
2.7	"Flowchart 2.7—No Video, Part 2"
2.8	"Flowchart 2.8—Nonfunctioning Docking Device (if applicable)"
2.9	"Flowchart 2.9—No Operating System (OS) Loading"
2.10	"Flowchart 2.10-No OS Loading, Hard Drive, Part 1"
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2.12	"Flowchart 2.12-No OS Loading, Hard Drive, Part 3"
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2.14	"Flowchart 2.14—No OS Loading, Optical Drive"
2.15	"Flowchart 2.15-No Audio, Part 1"
2.16	"Flowchart 2.16—No Audio, Part 2"
2.17	"Flowchart 2.17—Nonfunctioning Device"
2.18	"Flowchart 2.18—Nonfunctioning Keyboard"
2.19	"Flowchart 2.19—Nonfunctioning Pointing Device"
2.20	"Flowchart 2.20—No Network/Modem Connection"



## Flowchart 2.1—Initial Troubleshooting

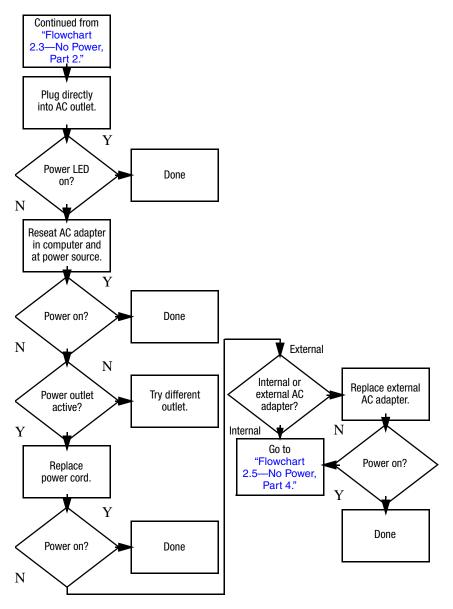


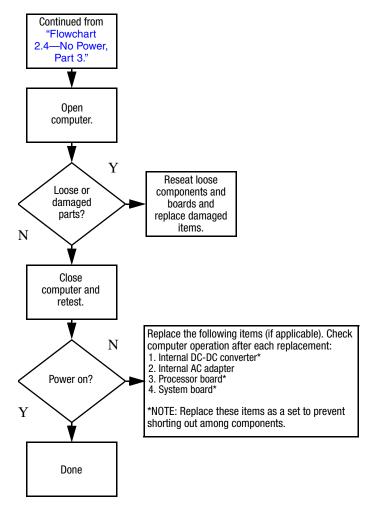




## Flowchart 2.3—No Power, Part 2

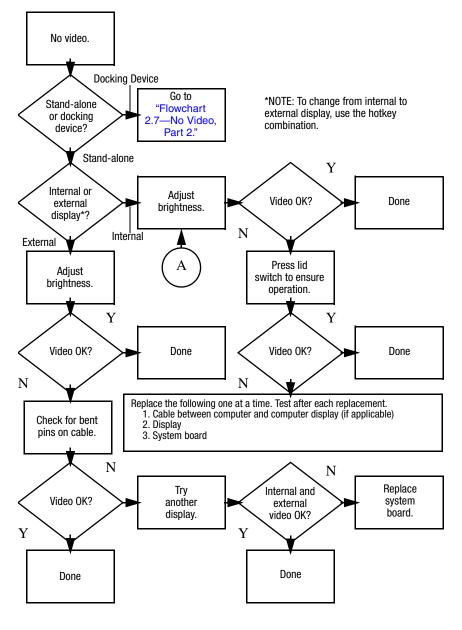
## Flowchart 2.4—No Power, Part 3



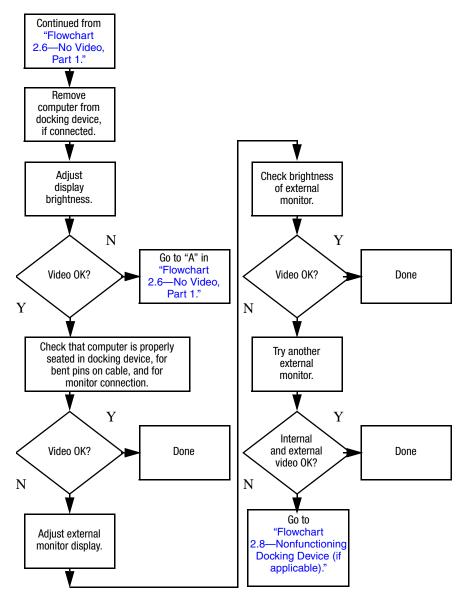


## Flowchart 2.5—No Power, Part 4

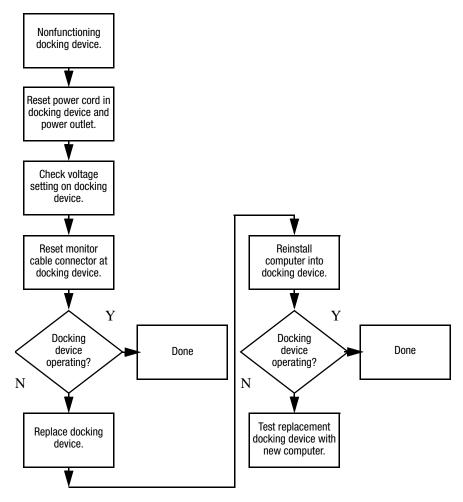
## Flowchart 2.6—No Video, Part 1



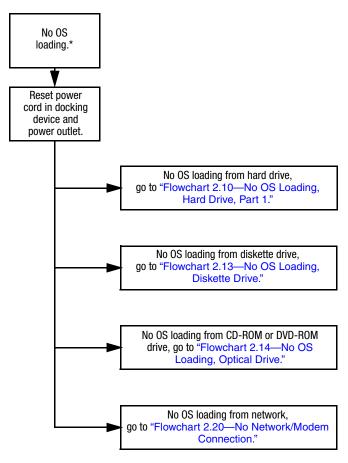
## Flowchart 2.7—No Video, Part 2



# Flowchart 2.8—Nonfunctioning Docking Device (if applicable)

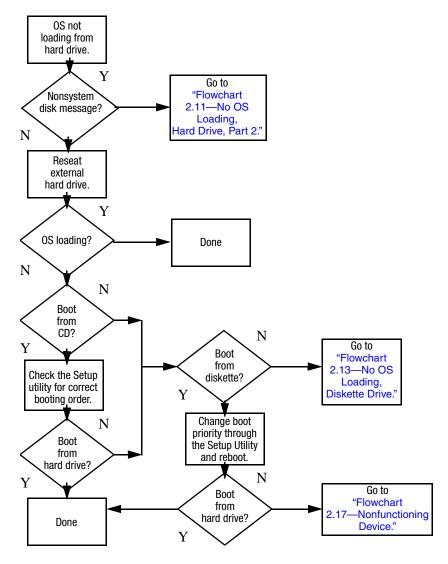


## Flowchart 2.9—No Operating System (OS) Loading

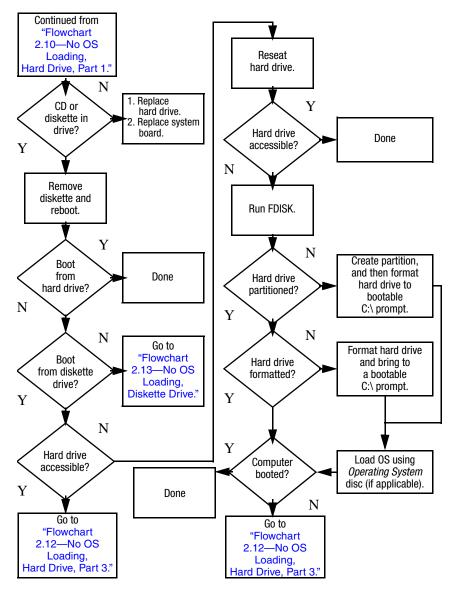


\*NOTE: Before beginning troubleshooting, always check cable connections, cable ends, and drives for bent or damaged pins.

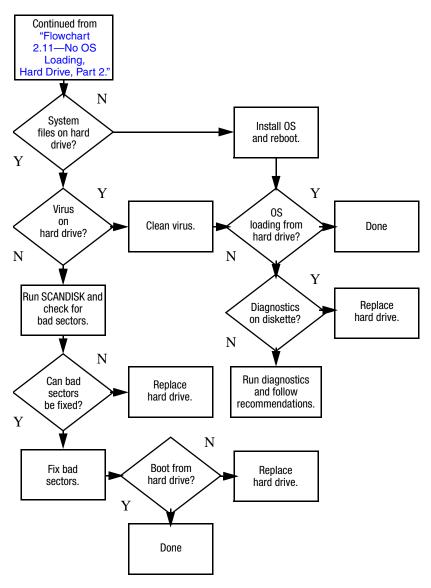
## Flowchart 2.10—No OS Loading, Hard Drive, Part 1

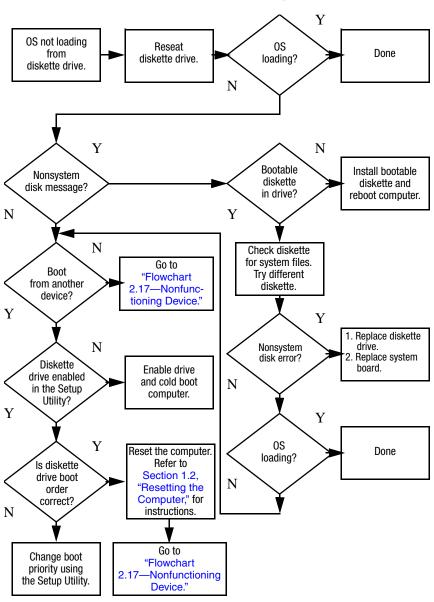


## Flowchart 2.11—No OS Loading, Hard Drive, Part 2



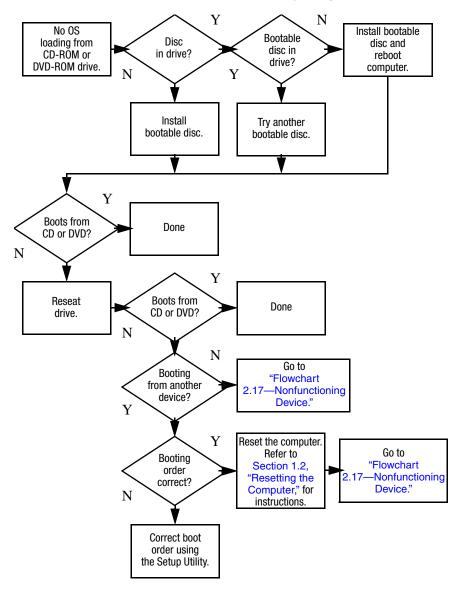
## Flowchart 2.12—No OS Loading, Hard Drive, Part 3

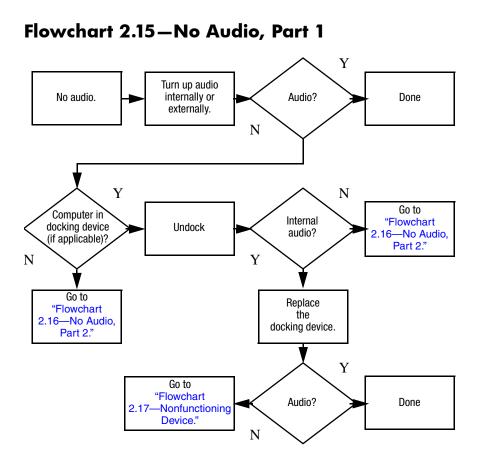




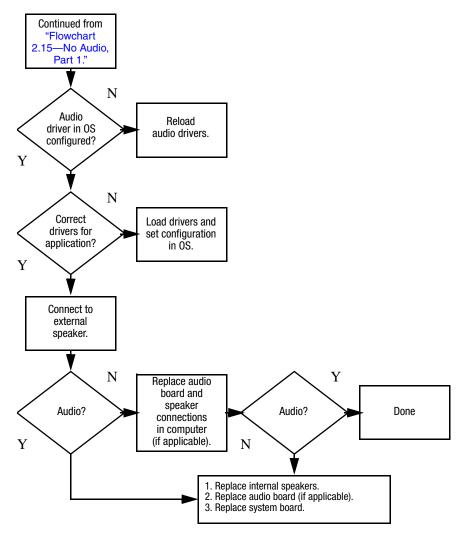
## Flowchart 2.13—No OS Loading, Diskette Drive

## Flowchart 2.14—No OS Loading, Optical Drive

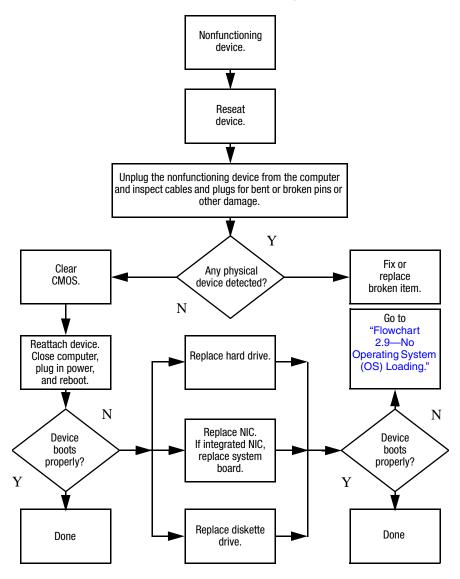




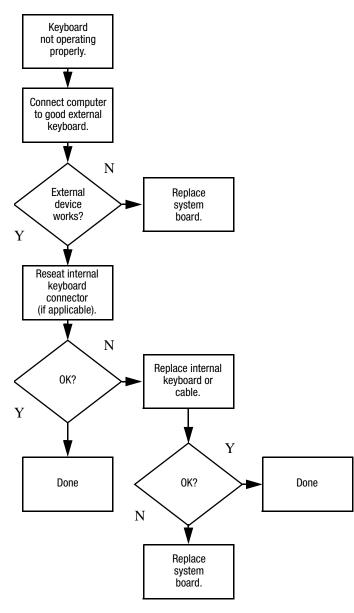
## Flowchart 2.16—No Audio, Part 2

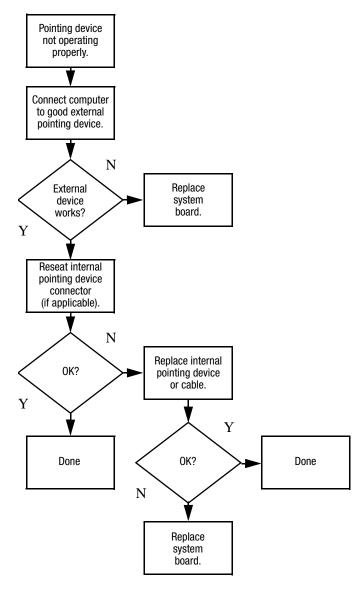


## Flowchart 2.17-Nonfunctioning Device



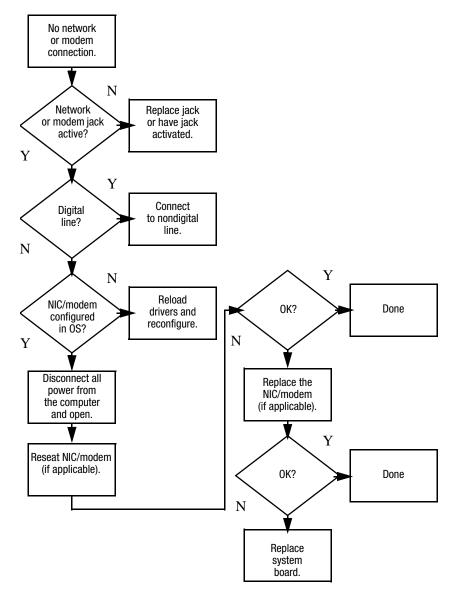
Flowchart 2.18-Nonfunctioning Keyboard





## Flowchart 2.19—Nonfunctioning Pointing Device

# Flowchart 2.20—No Network/Modem Connection



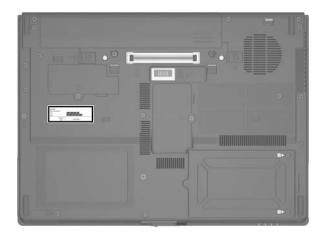
3

# **Illustrated Parts Catalog**

This chapter provides an illustrated parts breakdown and a reference for spare part numbers.

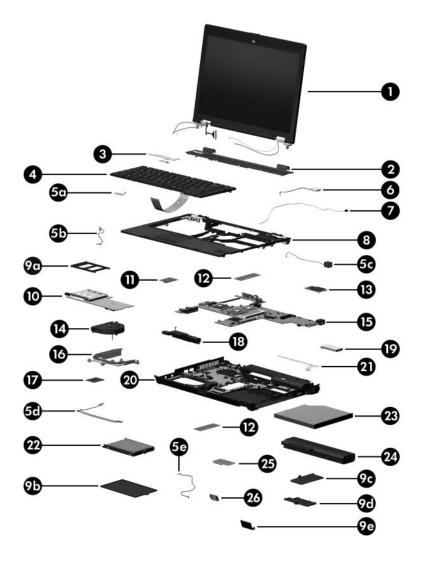
## 3.1 Serial Number Location

When ordering parts or requesting information, provide the computer serial number and computer model number located on the bottom of the computer.



Serial Number Location

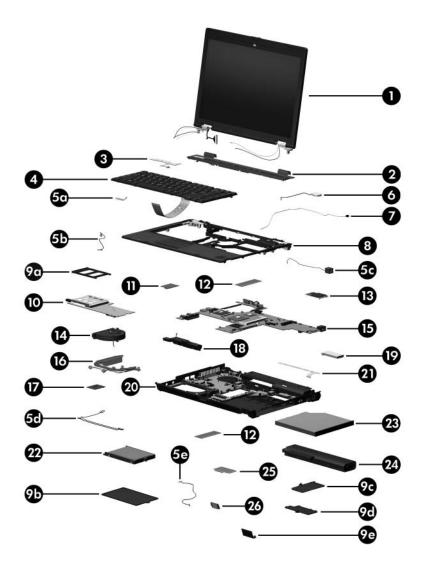
## 3.2 Computer Major Components



Computer Major Components

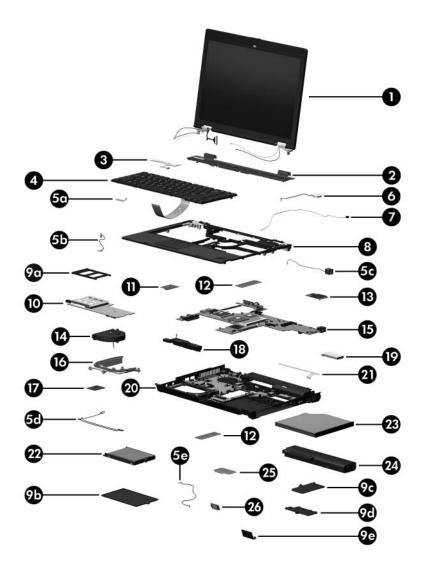
#### Spare Parts: Computer Major Components

Item	Description			Spare Part Number	
1	<b>Display assemblies</b> (include wireless antenna transceivers and cables)				
	14.1-inch, WXGA- 14.1-inch, WXGA	ł		418907-001 418896-001	
			embly Components," e part number inform		
2	Switch cover			418900-001	
3	<b>Power button board</b> (includes power button board 418908-001 cable)				
4	Keyboards For use in:				
	Belgium Brazil The Czech Republic Denmark France French Canada Germany Greece Hungary Iceland Internationally Israel Italy Japan Korea	418910-A41 418910-201 418910-221 418910-081 418910-051 418910-051 418910-041 418910-041 418910-211 418910-021 418910-081 418910-291 418910-AD1	Latin America Norway Portugal Russia Saudi Arabia Slovakia Slovenia Spain Sweden/Finland Switzerland Taiwan Thailand Turkey The United Kingdom The United States	418910-161 418910-091 418910-251 418910-251 418910-231 418910-BA1 418910-071 418910-071 418910-101 418910-AB1 418910-281 418910-031	



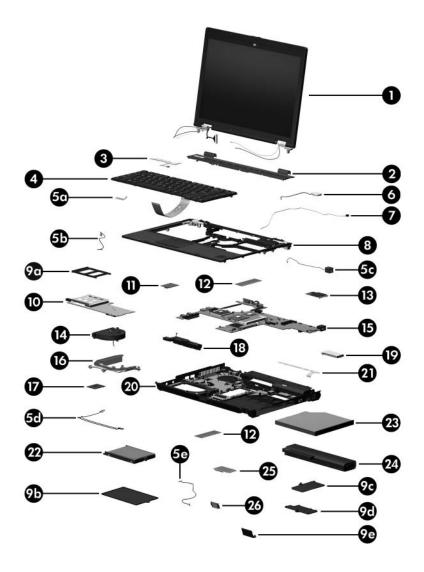
Computer Major Components

Item	Description			Spare Part Number
	Cable Kit			418876-001
5a	Pointing stick cable	•		
5b	TouchPad cable			
5c	Modem cable			
5d	Audio cable			
5e	Bluetooth cable			
6	RTC battery			418880-001
7	Microphone			418903-001
8	Top cover			
	Top cover (includes fingerprint reader		art card reader, and	418882-001
	Top cover (includes	TouchPad and	smart card reader)	438169-001
	Plastics Kit			418877-001
9a	PC Card slot bezel			
9b	Hard drive cover			
9c	Memory cover			
9d	Mini Card cover			
9e	Bluetooth cover			
10	PC Card/digital me	edia board		418884-001
11	Modem module			418849-001
12	Memory modules,	, 1-DIMM		
	PC2-5300		PC2-4200	
	2048 MB	418857-001	2048 MB	418853-001
	1024 MB	418856-001	1024 MB	418852-001
	512 MB	418855-001	512 MB	418851-001
	256 MB	418854-001	256 MB	418850-001



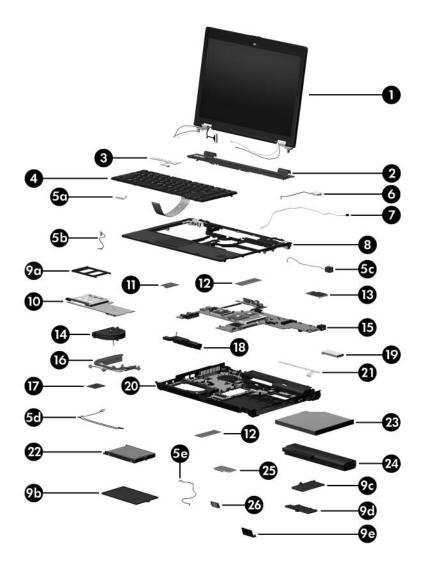
Computer Major Components

Item	Description	Spare Part Number	
13	Mini Card WWAN module	418860-001	
	For use with Verizon networks	418860-001	
	For use with Vodafone networks	435098-001	
	For use with Cingular networks	436668-001	
14	Fan assembly	418886-001	
15	System boards (include thermal grease, alcohol pad, and thermal pad)		
	128-MB discrete, for use only with heat sink with spare part number 418887-001	418904-001	
	64-MB discrete, for use only with heat sink with spare part number 418887-001	430495-001	
	UMA, for use only with heat sink with spare part number 418930-001	418931-001	
16	Heat sinks (include thermal grease, alcohol pad, and thermal pad)		
	For use only with discrete system boards (spare part numbers 418904-001 and 430495-001)	418887-001	
	For use only with discrete system boards	438875-001	
	For use only with the UMA system board (spare part number 418931-001)	418930-001	
	For use only with the UMA system board	438876-001	



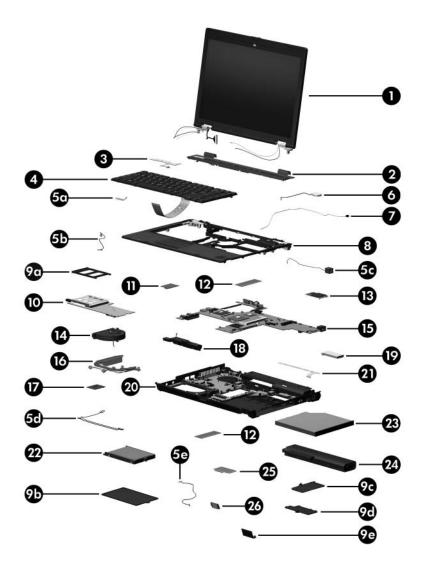
Computer Major Components

Item	Description	Spare Part Number		
17	Processors (include thermal grease, alcohol pad, and th			thermal pad)
	Intel Core Duo T76	435860-001		
	Intel Core Duo T74	435861-001		
	Intel Core Duo T72	00 (2.0-GHz) p	rocessor	435862-001
	Intel Core Duo T56			435863-001
	Intel Core Duo T55	00 (1.66-GHz)	orocessor	435864-001
	Intel Core Duo T23	00E (1.66-GHz	) processor	436012-001
	Intel Core Duo T26	00 (2.17-GHz)	orocessor	418874-001
	Intel Core Duo T25	00 (2.00-GHz)	orocessor	418870-001
	Intel Core Duo T24	00 (1.83-GHz)	orocessor	418869-001
	Intel Core Duo T23	00 (1.67-GHz)	orocessor	418868-001
	Intel Core Solo T13	418885-001		
	Intel Celeron M 440 (1.80 GHz) processor			444966-001
	Intel Celeron M 430 (1.73 GHz) processor			444965-001
18	<b>Speaker</b> 418883-001			418883-001
19	MultiBay II eject assembly 418905-001			418905-001
20	<b>Base enclosure</b> (includes LED board and LED board 418881-001 cable)			418881-001
21	LED board (includes LED board cable) 418901-001			418901-001
22	Hard drives			
	7200 rpm		5400 rpm	
	100 GB	431125-001	120 GB	440880-001
	80 GB	431124-001	100 GB	418863-001
	60 GB	418861-001	80 GB	418862-001
			60 GB	418859-001
			40 GB	418858-001



Computer Major Components

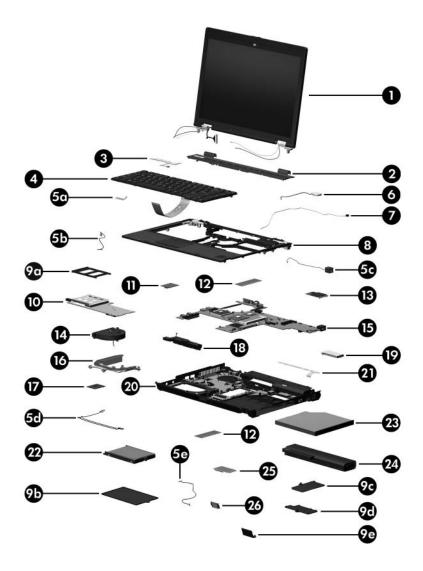
Item	Description			Spare Part Number
23	MultiBay II drives (include bezel)			
	DVD±RW and C DVD±RW and C DVD-ROM drive	D-RW Combo	Layer Combo Drive Drive	418866-001 418865-001 418864-001
24	Battery			
	8-cell, 5.1-AH 4-cell, 2.5-AH			418867-001 418871-001
25	Mini Card WLAN	modules		
	802.11b/g HS WLA	N module for u	ise in North America	407107-001
	or regions listed below. These countries or regions are categorized as the rest of the world (ROW). China Honduras Qatar Ecuador Pakistan South Korea Haiti Peru			407107-002
				Uruguay Venezuela
				407107-291
	802.11b/g LJ WLA	N module for us	se in North America	407108-001
	802.11b/g LJ WLAN module for use in the countries or regions listed below. These countries or regions are categorized as the rest of the world (ROW).			407108-002
	China Ecuador Haiti	Honduras Pakistan Peru	Qatar South Korea	Uruguay Venezuela
	802.11b/g LJ WLAN module for use in Japan			407108-291



Computer Major Components

#### Spare Parts: Computer Major Components (Continued)

Item	Description			Spare Part Number
25	Mini Card WLAN modules (Continued)			
	802.11a/b/g GL WLAN module for use in the countries or regions listed below. These countries or regions are categorized as most of the world (MOW 1).			407576-001
	Antigua & Barbuda Argentina Australia Bahamas Barbados Brunei	Canada Chile Dominican Republic Guam Guatemala Hong Kong	Panama India Indonesia Malaysia Mexico New Zealand	Paraguay Saudi Arabia Taiwan The United States Vietnam
		low. These cour	use in the countries htries or regions are MOW 2).	407576-002
	Aruba Austria Azerbaijan Bahrain Belgium Bermuda Bulgaria Cayman Islands Columbia Croatia Cyprus Czech Republic Denmark Egypt	El Salvador Estonia Finland France Georgia Germany Greece Hungary Iceland Ireland Italy Latvia Lebanon Philippines	Poland Portugal Romania Russia Serbia and Montenegro Singapore Slovakia Liechtenstein Lithuania Luxembourg Malta Monaco The Netherlands	Norway Oman Slovenia South Africa Spain Sri Lanka Sweden Switzerland Turkey The United Kingdom Uzbekistan

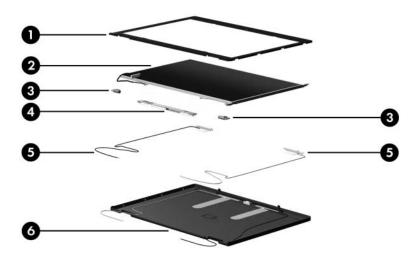


Computer Major Components

#### Spare Parts: Computer Major Components (Continued)

Item	Description			Spare Part Number
25	Mini Card WLA	N modules (Cor	ntinued)	
	0	below. These co	or use in the countries untries or regions are rld (ROW).	407576-003
	China Ecuador Haiti	Uruguay Venezuela		
	802.11a/b/g GL	407576-291		
	802.11b/g GL W	407576-AD1		
	802.11b/g GL WLAN module for use in the following countries or regions:			409250-004
	Israel Jordan	Kuwait Thailand	United Arab Emirates	Ukraine
26	Bluetooth® mod	ule (includes Blu	etooth module cable)	409993-001

# 3.3 Display Assembly Components



#### **Display Assembly Components**

#### **Spare Part Number Information**

Item	Description	Spare Part Number
1	Display bezel	418889-001
2	Display panels	
	14.1-inch, WXGA+	418891-001
	14.1-inch, WXGA	418890-001
3	Display Hinge Kit	418902-001
4	Display Inverter	418888-001
5	Wireless Antenna Kit	418899-001
6	Display enclosure	418895-001
	Not illustrated:	
	Display Bracket Kit (includes left display bracket)	418894-001
	Display Cable Kit (for use with 14.1-inch, WXGA+ display panel)	418898-001
	<b>Display Cable Kit</b> (for use with 14.1-inch, WXGA display panel)	418897-001
	Display Screw Kit	418892-001
	<b>Display Rubber Kit</b> (includes all display bezel rubber and mylar screw covers)	418893-001

# **3.4 Plastics Kit**

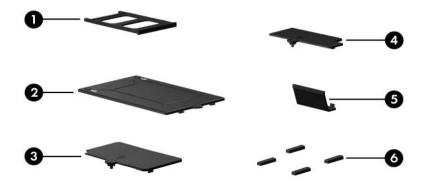


Table 3-3

#### **Plastics Kit**

#### **Spare Part Number Information**

Item	Description	Spare Part Number
	Plastics Kit Includes:	418877-001
1	PC Card slot bezel	
2	Hard drive cover (includes 2 captive screws, captured b	by C clips)
3	Memory module compartment cover (includes 1 captive captured by C clip)	e screw,
4	Mini Card module compartment cover (includes 1 capti captured by C clip)	ve screw,
5	Bluetooth module cover (includes 1 captive screw, capt	ured by C clip)
6	Computer feet (4)	

\_

### 3.5 Cable Kit

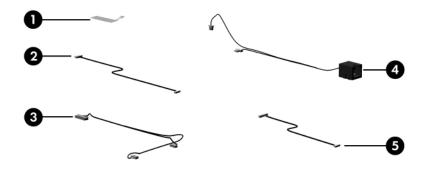


Table 3-4

#### Cable Kit

#### **Spare Part Number Information**

Item	Description	Spare Part Number
	Cable Kit Includes:	418876-001
1	Pointing stick cable	
2	Bluetooth module cable	
3	Audio cable	
4	Modem module cable	
5	TouchPad cable	

# 3.6 Mass Storage Devices



#### Table 3-5

#### **Mass Storage Devices**

#### **Spare Part Number Information**

Item	Description			Spare Part Number
1	Hard drives (include frame and connector)			
	7200 rpm 100 GB 80 GB 60 GB	431125-001 431124-001 418861-001	5400 rpm 120 GB 100 GB 80 GB 60 GB 40 GB	440880-001 418863-001 418862-001 418859-001 418858-001
2	<b>Optical drives</b> (include bezel) DVD±RW and CD-RW Double-Layer Combo Drive DVD±RW and CD-RW Combo Drive DVD-ROM drive			418866-001 418865-001 418864-001

# 3.7 Miscellaneous (Not Illustrated)

#### Table 3-6

#### Miscellaneous (Not Illustrated)

#### **Spare Part Information**

Description	Spare Part Number
90-watt non-PFC AC adapter	418873-001
90-watt PFC AC adapter	418875-001
65-watt PFC AC adapter	418872-001
External MultiBay II	366143-001
<b>Fingerprint reader insert</b> (for use as a filler in a non-used fingerprint reader)	438170-001
External MultiBay II power cable and stand	366144-001
HP Extended Life Battery	367456-001
HP Docking Station	374803-001
HP Docking Station Miscellaneous Plastics Kit	380089-001
Label Kit	418879-001
MultiBay 8X DVD-ROM Drive	373314-001
MultiBay 24X DVD/CD-RW Combo Drive	373315-001
Nylon carrying case	325814-001
USB 1.1 diskette drive	359118-001

#### Miscellaneous (Not Illustrated)

#### Spare Part Information (Continued)

350055-001 350055-011
350055-011
050055 001
350055-021
350055-031
350055-061
350055-081
350055-201
350055-291
350055-AA1
350055-AD1
350055-BB1
350055-BG1
350055-DB1
418878-001
M2.0×6.0 screw
M2.0×4.0 screw
12.5×19.0 screw
12.5×9.0 screw
//2.5×7.0 screw //2.5×4.0 screw

# **3.8 Sequential Part Number Listing**

#### Table 3-7

#### **Sequential Part Number Listing**

Spare Part Number	Description
325814-001	Nylon carrying case
350055-001	Power cord for use in the United States
350055-011	Power cord for use in Australia
350055-021	Power cord for use in Europe
350055-061	Power cord for use in Italy
350055-031	Power cord for use in the United Kingdom
350055-081	Power cord for use in Denmark
350055-201	Power cord for use in Brazil
350055-291	Power cord for use in Japan
350055-AA1	Power cord for use in the People's Republic of China
350055-AD1	Power cord for use in Korea
350055-BB1	Power cord for use in Israel
350055-BG1	Power cord for use in Switzerland
350055-DB1	Power cord for use in French Canada
359118-001	USB 1.1 diskette drive
366143-001	External MultiBay II
366144-001	External MultiBay II power cable and stand
367456-001	HP Extended Life Battery
374803-001	HP Docking Station
380089-001	HP Docking Station Miscellaneous Plastics Kit

Spare Part Number	Description	l		
407107-001	802.11b/g HS WLAN Mini Card module for use in North America			
407107-002	802.11b/g HS WLAN Mini Card module for use in the ROW countries or regions listed below:			
	China Ecuador Haiti	Honduras Pakistan Peru	Qatar South Korea	Uruguay Venezuela
407107-291	802.11b/g H	S WLAN modul	e for use in Japan	
407108-001	802.11b/g L	J WLAN module	o for use in North Ar	merica
407108-002	802.11b/g LJ WLAN Mini Card module for use in the ROW countries or regions listed below:			
	China Ecuador Haiti	Honduras Pakistan Peru	Qatar South Korea	Uruguay Venezuela
407108-291	802.11b/g LJ WLAN module for use in Japan			
407576-001	802.11a/b/g GL WLAN module for use in the MOW1 countries or regions listed below:			
	Antigua & Barbuda Argentina Australia Bahamas Barbados Brunei	Canada Chile Dominican Republic Guam Guatemala Hong Kong	Panama India Indonesia Malaysia Mexico New Zealand	Paraguay Saudi Arabia Taiwan The United States Vietnam

Spare Part				
Number	Description			
407576-002	802.11a/b/g GL WLAN Mini Card module for use in the MOW2 countries or regions listed below:			
	Aruba Austria Azerbaijan Bahrain Belgium Bermuda Bulgaria Cayman Islands Columbia Croatia Cyprus The Czech Republic Denmark Egypt	El Salvador Estonia Finland France Georgia Germany Greece Hungary Iceland Ireland Italy Latvia Lebanon The Philippines	Poland Portugal Romania Russia Serbia and Montenegro Singapore Slovakia Liechtenstein Lithuania Luxembourg Malta Monaco The Netherlands	Norway Oman Slovenia South Africa Spain Sri Lanka Sweden Switzerland Turkey The United Kingdom Uzbekistan
407576-003	•	GL WLAN Mini ( regions listed be	Card module for use low:	e in the ROW
	China Ecuador Haiti	Honduras Pakistan Peru	Qatar South Korea	Uruguay Venezuela
407576-291	802.11a/b/g GL WLAN Mini Card module for use in Japan			
409250-004	802.11b/g GL WLAN Mini Card module for use in the following countries or regions:			
	Israel Jordan	Kuwait Thailand	United Arab Emirates	Ukraine
409993-001	Bluetooth module (includes Bluetooth module cable)			
418849-001	Modem module			
418850-001	1-DIMM, PC	2-4200, 256-MB	memory module	

Spare Part Number	Description
418851-001	1-DIMM, PC2-4200, 512-MB memory module
418852-001	1-DIMM, PC2-4200, 1024-MB memory module
418853-001	1-DIMM, PC2-4200, 2048-MB memory module
418854-001	1-DIMM, PC2-5300, 256-MB memory module
418855-001	1-DIMM, PC2-5300, 512-MB memory module
418856-001	1-DIMM, PC2-5300, 1024-MB memory module
418857-001	1-DIMM, PC2-5300, 2048-MB memory module
418858-001	5400-rpm, 40-GB hard drive
418859-001	5400-rpm, 60-GB hard drive
418860-001	Mini Card WWAN module for use with Verizon networks
418861-001	7200-rpm, 60-GB hard drive
418862-001	5400-rpm, 80-GB hard drive
418863-001	5400-rpm, 100-GB hard drive
418864-001	8X DVD-ROM Drive
418865-001	24X DVD/CD-RW Combo Drive
418866-001	DVD±RW and CD-RW Double-Layer Combo Drive
418867-001	8-cell, 5.1-AH battery
418868-001	Intel Core Duo T2300 (1.67-GHz) processor (includes thermal paste)
418869-001	Intel Core Duo T2400 (1.83-GHz) processor (includes thermal paste)
418870-001	Intel Core Duo T2500 (2.00-GHz) processor (includes thermal paste)
418871-001	4-cell, 2.5-AH battery

Spare Part Number	Description
418872-001	65-watt AC adapter
418873-001	90-watt non-PFC AC adapter
418874-001	Intel Core Duo T2600 (2.17-GHz) processor (includes thermal paste)
418875-001	90-watt PFC AC adapter
418876-001	Cable Kit
418877-001	Plastics Kit
418878-001	Screw Kit
418879-001	Label Kit
418880-001	RTC battery
418881-001	Base enclosure
418882-001	Top cover with 3 pointing stick buttons and 3 TouchPad buttons, for use with keyboards with Pointing Stick
418883-001	Speaker
418884-001	PC Card/digital media board
418885-001	Intel Core Solo T1300 (1.67-GHz) processor (includes thermal paste)
418886-001	Fan assembly
418887-001	Heat sink for use only with discrete system boards (spare part numbers 418904-001 and 430495-001, includes thermal grease, alcohol pad, and thermal pad)
418888-001	Display Inverter
418889-001	Display bezel
418890-001	14.1-inch, WXGA display panel

Spare Part Number	Description
418891-001	14.1-inch, WXGA+ display panel
418892-001	Display Screw Kit
418893-001	Display Rubber Kit
418894-001	Display Bracket Kit
418895-001	Display enclosure
418896-001	14.1-inch, WXGA display assembly (includes wireless antenna transceivers and cables)
418897-001	Display Cable Kit for use with WXGA display panel
418898-001	Display Cable Kit for use with WXGA+ display panel
418899-001	Wireless Antenna Kit
418900-001	Switch cover
418901-001	LED board (includes LED board cable)
418902-001	Display Hinge Kit
418903-001	Microphone
418904-001	128-MB discrete system board, for use only with heat sink with spare part number 418887-001 (includes thermal grease, alcohol pad, and thermal pad)
418905-001	MultiBay II eject assembly
418907-001	14.1-inch, WXGA+ display assembly (includes wireless antenna transceivers and cables)
418908-001	Power button board (includes power button board cable)
418910-001	Keyboard for use in the United States
418910-021	Keyboard for international use
418910-031	Keyboard for use in the United Kingdom

Spare Part Number	Description
418910-041	Keyboard for use in Germany
418910-051	Keyboard for use in France
418910-061	Keyboard for use in Italy
418910-071	Keyboard for use in Spain
418910-081	Keyboard for use in Denmark
418910-091	Keyboard for use in Norway
418910-101	Keyboard for use in Sweden/Finland
418910-111	Keyboard for use in Switzerland
418910-121	Keyboard for use in French Canada
418910-131	Keyboard for use in Portugal
418910-141	Keyboard for use in Turkey
418910-151	Keyboard for use in Greece
418910-161	Keyboard for use in Latin America
418910-171	Keyboard for use in Saudi Arabia
418910-201	Keyboard for use in Brazil
418910-211	Keyboard for use in Hungary
418910-221	Keyboard for use in the Czech Republic
418910-231	Keyboard for use in Slovakia
418910-251	Keyboard for use in Russia
418910-281	Keyboard for use in Thailand
418910-291	Keyboard for use in Japan
418910-A41	Keyboard for use in Belgium

Spare Part Number	Description
418910-AB1	Keyboard for use in Taiwan
418910-AD1	Keyboard for use in Korea
418910-BA1	Keyboard for use in Slovenia
418910-BB1	Keyboard for use in Israel
418910-DD1	Keyboard for use in Iceland
418930-001	Heat sink for use only with the UMA system board, spare part number 418931-001 (includes thermal grease, alcohol pad, and thermal pad)
418931-001	UMA system board, for use only with heat sink with spare part number 418930-001 (includes thermal grease, alcohol pad, and thermal pad)
430495-001	64-MB discrete system board, for use only with heat sink with spare part number 418887-001 (includes thermal grease, alcohol pad, and thermal pad)
431124-001	7200-rpm, 80-GB hard drive
431125-001	7200-rpm, 100-GB hard drive
435098-001	Mini Card WWAN module for use with Vodafone networks
435860-001	Intel Core Duo T7600 (2.33-GHz) processor
435861-001	Intel Core Duo T7400 (2.16-GHz) processor
435862-001	Intel Core Duo T7200 (2.0-GHz) processor
435863-001	Intel Core Duo T5600 (1.83-GHz) processor
435864-001	Intel Core Duo T5500 (1.66-GHz) processor
436012-001	Intel Core Duo T2300E (1.66-GHz) processor
436668-001	Mini Card WWAN module for use with Cingular networks
438169-001	Top cover (includes TouchPad and smart card reader)

Spare Part Number	Description
438170-001	Fingerprint reader insert (for use as a filler in a non-used fingerprint reader)
438875-001	Heat sink for use only with discrete system boards (spare part numbers 418904-001 and 430495-001), includes thermal grease, alcohol pad, and thermal pad
438876-001	Heat sink for use only with the UMA system board (spare part number 418931-001), includes thermal grease, alcohol pad, and thermal pad
440880-001	5400-rpm, 120-GB hard drive
444966-001	Intel Celeron M 440 (1.80-GHz) processor
444965-001	Intel Celeron M 430 (1.73-GHz) processor

4

# Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

# 4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

- Magnetic screwdriver
- Phillips P0 and P1 screwdrivers
- Torx8 screwdriver
- Flat-bladed screwdriver

# 4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.



As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

### **Plastic Parts**

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

### **Cables and Connectors**

**CAUTION:** When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

## 4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a removable drive, or loss of information, observe the following precautions:

- Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.
- Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.
- Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.
- Handle drives on surfaces covered with at least one inch of shock-proof foam.
- Avoid dropping drives from any height onto any surface.
- After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.
- Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.
- Avoid exposing a drive to temperature extremes or liquids.
- If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "FRAGILE: Handle With Care."

# 4.4 Preventing Electrostatic Damage

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

### 4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.
- Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a sensitive component or assembly.
- Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

# 4.6 Workstation Precautions

Use the following grounding precautions at workstations:

- Cover the workstation with approved static-shielding material (refer to Table 4-2, "Static-Shielding Materials").
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

# 4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes

- Antistatic tape.
- Antistatic smocks, aprons, and sleeve protectors.
- Conductive bins and other assembly or soldering aids.
- Nonconductive foam.
- Conductive tabletop workstations with ground cords of one megohm resistance.
- Static-dissipative tables or floor mats with hard ties to the ground.
- Field service kits.
- Static awareness labels.
- Material-handling packages.
- Nonconductive plastic bags, tubes, or boxes.
- Metal tote boxes.
- Electrostatic voltage levels and protective materials.

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

Table 4-1			
Typical Electrostatic Voltage Levels			
Relative Humidity			dity
Event	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V
A product can be degraded by as little as 700 V.			

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

#### **Static-Shielding Materials**

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

# Removal and Replacement Procedures

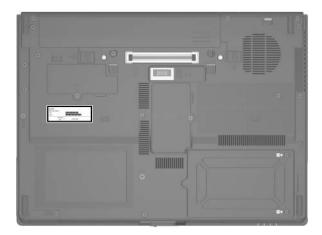
This chapter provides removal and replacement procedures.

There are as many as 81 screws, in 14 different sizes, that must be removed, replaced, or loosened when servicing the computer. Make special note of each screw size and location during removal and replacement.

Refer to Appendix A, "Screw Listing" for detailed information on screw sizes, locations, and usage.

# 5.1 Serial Number

Report the computer serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the computer.



Serial Number Location

# 5.2 Disassembly Sequence Chart

Use the chart below to determine the section number to be referenced when removing computer components.

Disassembly Sequence Chart				
Section	Description	# of Screws Removed		
5.3	Preparing the Computer for Disassembly			
	Battery	0		
5.4	Hard Drive	2 loosened to remove the hard drive cover 1 loosened to remove the hard drive 4 to disassemble the hard drive		
5.5	Computer Feet	0		
5.6	Bluetooth Module	1 loosened		
5.7	External Memory Module	1 loosened to remove the memory module compartment cover		
5.8	Mini Card WLAN Module	1 loosened to remove the Mini Card module compartment cover 2 removed to remove the Mini Card WLAN module		
	To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country or region. If you install a device and then receive a warning message, remove the device to restore computer functionality. Then contact technical support by selecting <b>Start &gt; Help and Support &gt; Contact support</b>			
5.9	MultiBay II Device	1		

Disassembly Sequence Chart (Continued)			
Section	Description	# of Screws Removed	
5.10	Keyboard	3	
5.11	RTC Battery	0	
5.12	Internal Memory Module	0	
5.13	Modem Module	2	
5.14	Mini Card WWAN Module	2	
5.15	Switch Cover	6	
5.16	Power Button Board	2	
5.17	Fan Assembly	1	
5.18	Heat Sink	6 loosened	
5.19	Processor	1 loosened	
5.20	Display Assembly	7	
	Display bezel	4	
	Display hinges	4	
	Display panel	6	
	Display inverter	0	
	Wireless antenna transceivers	2	
5.21	Top Cover	12	
5.22	PC Card/Digital Media Board	3	
5.23	Speaker	0	
5.24	Microphone	0	
5.25	System Board	6	
5.26	MultiBay II Eject Assembly	1	

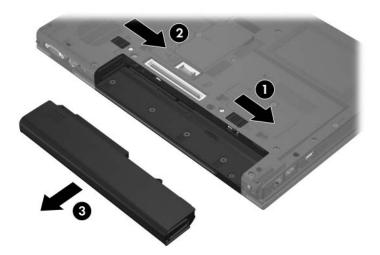
# 5.3 Preparing the Computer for Disassembly

Before you begin any removal or installation procedures:

- 1. Shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.
- 2. Disconnect all external devices connected to the computer.
- 3. Disconnect the power cord.

Battery Spare Part Number Information			
8-cell, 5.1-AH	418867-001		
4-cell, 2.5-AH	418871-001		

- 4. Remove the battery by following these steps:
  - a. Turn the computer upside down with the rear panel toward you.
  - b. Slide the battery release latch on the right **1** and then the battery release latch on the left **2** to release the battery.
  - c. Slide the battery ③ straight back and remove it.



Removing the Battery

Reverse the above procedure to install the battery.

# 5.4 Hard Drive

#### Hard Drive Spare Part Number Information

7200 rpm		5400 rpm	
100 GB	431125-001	120 GB	440880-001
80 GB	431124-001	100 GB	418863-001
60 GB	418861-001	80 GB	418862-001
		60 GB	418859-001
		40 GB	418858-001

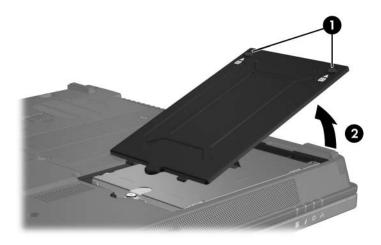
1. Prepare the computer for disassembly (refer to Section 5.3).

2. Position the computer with the front toward you.

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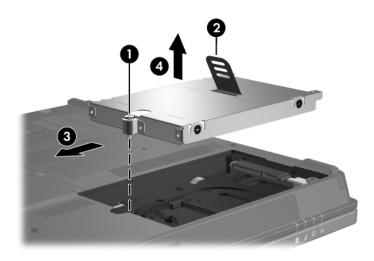
- 3. Loosen the two Phillips PM2.0×5.0 screws that secure the hard drive cover to the computer.
- 4. Lift the right side of the hard drive cover ② and swing it up and to the left.
- 5. Remove the hard drive cover.

The hard drive cover is included in the Plastics Kit, spare part number 418877-001.



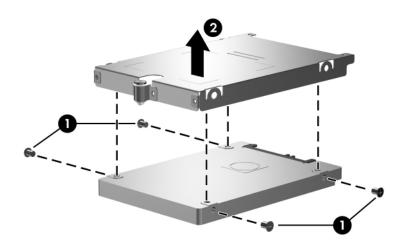
Removing the Hard Drive Cover

- 6. Loosen the Phillips PM2.5×13.0 spring-loaded hard drive retention screw **①**.
- 7. Grasp the mylar tab ② on the hard drive and slide the hard drive ③ to the left to disconnect it from the system board.
- 8. Remove the hard drive **4** from the hard drive bay.



Removing the Hard Drive

- 9. Remove the four Phillips PM3.0×3.0 hard drive frame screws **①** from each side of the hard drive.
- 10. Lift the frame **2** straight up to remove if from the hard drive.



Removing the Hard Drive Frame

Reverse the above procedure to reassemble and install the hard drive.

## 5.5 Computer Feet

The computer feet are adhesive-backed rubber pads. The feet are included in the Plastics Kit, spare part number 418877-001.



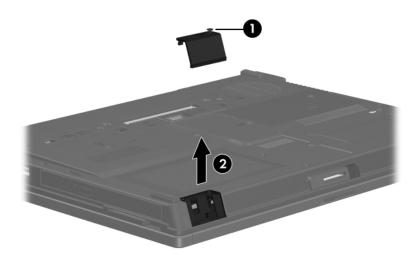
Replacing the Computer Feet

# 5.6 Bluetooth Module

#### Bluetooth Module Spare Part Number Information

Bluetooth module (includes Bluetooth module cable) 409993-001

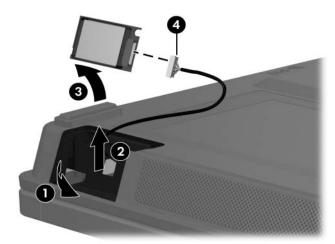
- 1. Prepare the computer for disassembly (refer to Section 5.3).
- 2. Loosen the Phillips PM2.0×5.0 screw **①** that secures the Bluetooth module cover to the computer.
- 3. Remove the Bluetooth module cover **2**.



Removing the Bluetooth Module Cover

- 4. Slide the Bluetooth module **1** to the right until the left side of the module is clear of the left side of the clip in the base enclosure.
- 5. Swing the left side of the Bluetooth module ② out of the base enclosure.
- 6. Slide the Bluetooth module ③ to the left until it is removed from the base enclosure.
- 7. Disconnect the Bluetooth module cable ④ from the Bluetooth module.
- 8. Remove the Bluetooth module.

The Bluetooth module cable is included with the Bluetooth module spare part kit and is also available in the Cable Kit, spare part number 418876-001.



Removing the Bluetooth Module

Reverse the above procedure to install a Bluetooth module.

### 5.7 External Memory Module

### Memory Module Spare Part Number Information

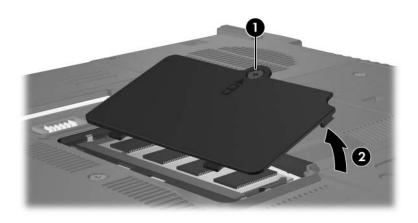
PC2-5300		PC2-4200	
2048 MB	418857-001	2048 MB	418853-001
1024 MB	418856-001	1024 MB	418852-001
512 MB	418855-001	512 MB	418851-001
256 MB	418854-001	256 MB	418850-001

1. Prepare the computer for disassembly (refer to Section 5.3).

2. Position the computer with the front toward you.

- 3. Loosen the Phillips PM2.0×5.0 screw **1** that secures the memory module compartment cover to the computer.
- 4. Lift the right edge of the cover ② and swing it up and to the left.
- 5. Remove the memory module compartment cover.

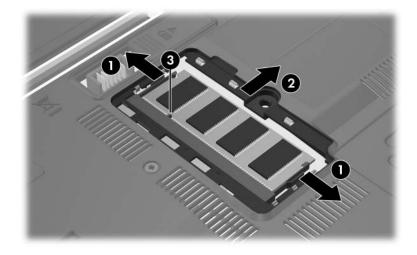
The memory module compartment cover is included in the Plastics Kit, spare part number 418877-001.



Removing the Memory Module Compartment Cover

- 6. Spread the retaining tabs on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)
- 7. Slide the module **2** away from the socket at an angle.
- 8. Remove the memory module.

Memory modules are designed with a notch ③ to prevent incorrect installation into the memory module socket.



Removing the Memory Module

Reverse the above procedure to install a memory module.

# 5.8 Mini Card WLAN Module

### Mini Card WLAN Module

#### **Spare Part Number Information**

802.11b/g HS WLAN module for use in North America			407107-001
802.11b/g HS WLAN module for use in the countries or regions listed below. These countries or regions are categorized as the rest of the world (ROW).			407107-002
China	Honduras	Qatar	Uruguay
Ecuador Haiti	Pakistan Peru	South Korea	Venezuela
802.11b/g HS WLAN	802.11b/g HS WLAN module for use in Japan 407107-291		
802.11b/g LJ WLAN	module for use i	n North America	407108-001
802.11b/g LJ WLAN module for use in the ROW countries or regions listed below:			407108-002
China	Honduras	Qatar	Uruguay
Ecuador Haiti	Pakistan Peru	South Korea	Venezuela
802.11b/g LJ WLAN	module for use i	n Japan	407108-291
802.11a/b/g GL WLA	N module for us These countries	•	407108-291 407576-001
802.11a/b/g GL WLA regions listed below.	N module for us These countries	e in the countries or	
802.11a/b/g GL WLA regions listed below. as most of the world Antigua & Barbuda Argentina	N module for us These countries 1 (MOW1). Chile Dominican	e in the countries or or regions are categorized Panama India	407576-001 Paraguay Saudi Arabia
802.11a/b/g GL WLA regions listed below. <sup>-</sup> as most of the world Antigua & Barbuda Argentina Australia	N module for us These countries 1 (MOW1). Chile Dominican Republic	e in the countries or or regions are categorized Panama India Indonesia	407576-001 Paraguay Saudi Arabia Taiwan
802.11a/b/g GL WLA regions listed below. as most of the world Antigua & Barbuda Argentina Australia Bahamas	N module for us These countries 1 (MOW1). Chile Dominican Republic Guam	e in the countries or or regions are categorized Panama India Indonesia Malaysia	407576-001 Paraguay Saudi Arabia Taiwan The United
802.11a/b/g GL WLA regions listed below. as most of the world Antigua & Barbuda Argentina Australia Bahamas Barbados	N module for us These countries 1 (MOW1). Chile Dominican Republic Guam Guatemala	e in the countries or or regions are categorized Panama India Indonesia Malaysia Mexico	407576-001 Paraguay Saudi Arabia Taiwan The United States
802.11a/b/g GL WLA regions listed below. as most of the world Antigua & Barbuda Argentina Australia Bahamas	N module for us These countries 1 (MOW1). Chile Dominican Republic Guam	e in the countries or or regions are categorized Panama India Indonesia Malaysia	407576-001 Paraguay Saudi Arabia Taiwan The United

#### Mini Card WLAN Module

#### Spare Part Number Information (Continued)

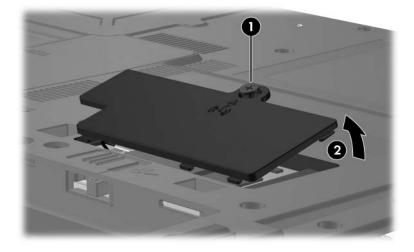
802.11a/b/g GL WLAN module for use in the countries or 407576-002 regions listed below. These countries or regions are categorized as most of the world 2 (MOW2).

Aruba	Estonia	Poland	Norway
Austria	Finland	Portugal	Oman
Azerbaijan	France	Romania	Slovenia
Bahrain	Georgia	Russia	South Africa
Belgium	Germany	Serbia and Montenegro	Spain
Bermuda	Greece	Singapore	Sri Lanka
Bulgaria	Hungary	Slovakia	Sweden
Cayman Islands	Iceland	Liechtenstein	Switzerland
Columbia	Ireland	Lithuania	Turkey
Croatia	Italy	Luxembourg	The United
Cyprus	Latvia	Malta	Kingdom
Czech Republic	Lebanon	Monaco	Uzbekistan
Denmark	The	The Netherlands	
Egypt	Philippines		
El Salvador			
802.11a/b/g GL WLAI regions listed below:	N module for use	e in the ROW countries or	407576-003
China	Honduras	Qatar	Uruguay
Ecuador	Pakistan	South Korea	Venezuela
Haiti	Peru		

Haiti	Peru		
802.11a/b/g GL WLAN module for use in Japan			407576-291
802.11b/g GL WLAN module for use in Korea			407576-AD1
802.11b/g GL WLAN module for use in the following countries or regions:			409250-004
Israel Jordan	Kuwait Thailand	United Arab Emirates	Ukraine

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Position the computer with the front toward you.
- 3. Loosen the Phillips PM2.0×5.0 screw **①** that secures the Mini Card module compartment cover to the computer.
- 4. Lift the front of the cover ② and swing it up and toward the back of the computer.
- 5. Remove the Mini Card module compartment cover.

The Mini Card module compartment cover is included in the Plastics Kit, spare part number 418877-001.



Removing the Mini Card Module Compartment Cover

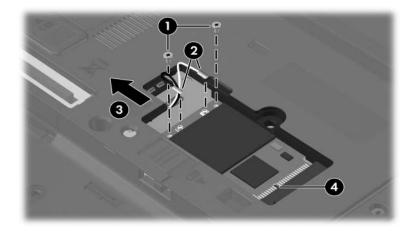
6. Make note of which wireless antenna cable is attached to which antenna clip on the Mini Card WLAN module before disconnecting the cables, then disconnect the auxiliary and main wireless antenna cables **1** from the Mini Card WLAN module.



The wireless antenna cables are available in the Wireless Antenna Kit, spare part number 418899-001.

- 7. Remove the two Phillips PM2.0×3.0 screws 2 that secure the Mini Card WLAN module to the computer. (The edge of the module opposite the socket rises away from the computer.)
- 8. Remove the Mini Card WLAN module **3** by pulling the module away from the socket at an degree angle.

Mini Card modules are designed with a notch **4** to prevent incorrect installation.



Removing a Mini Card WLAN Module

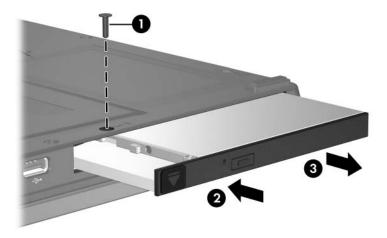
Reverse the above procedure to install a Mini Card WLAN module.

# 5.9 MultiBay II Device

DVD±RW and CD-RW Double-Layer Combo Drive	418866-001
DVD±RW and CD-RW Combo Drive	418865-001
DVD-ROM drive	418864-001

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Position the computer with the left side toward you.

- 3. Remove the Phillips PM2.5×5.0 screw **●** that secures the MultiBay II device to the computer.
- Push in on the right side of the MultiBay II device ②. (The MultiBay II device partially protrudes from the MultiBay II.)
- 5. Slide the MultiBay II device ③ out of the computer.



Removing the MultiBay II Device

Reverse the above procedure to install an MultiBay II device.

# 5.10 Keyboard

Keyboard Spare Part Number Information			
For use in:			
Belgium	418910-A41	Latin America	418910-161
Brazil	418910-201	Norway	418910-091
The Czech Republic	418910-221	Portugal	418910-131
Denmark	418910-081	Russia	418910-251
France	418910-051	Saudi Arabia	418910-171
French Canada	418910-121	Slovakia	418910-231
Germany	418910-041	Slovenia	418910-BA1
Greece	418910-151	Spain	418910-071
Hungary	418910-211	Sweden/Finland	418910-101
Iceland	418910-DD1	Switzerland	418910-111
Internationally	418910-021	Taiwan	418910-AB1
Israel	418910-BB1	Thailand	418910-281
Italy	418910-061	Turkey	418910-141
Japan	418910-291	The United Kingdom	418910-031
Korea	418910-AD1	The United States	418910-001

1. Prepare the computer for disassembly (Section 5.3).

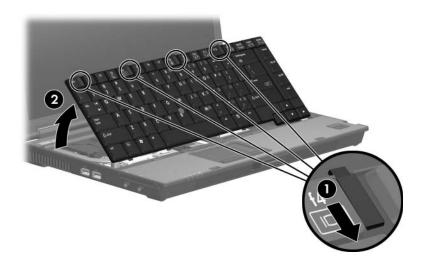
2. Position the computer with the front toward you.

3. Remove the three Torx8 T8M2.5×11.0 screws that secure the keyboard to the computer.



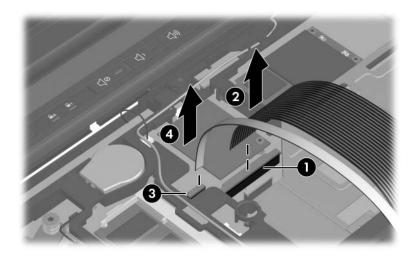
Removing the Keyboard Screws

- 4. Turn the computer display-side up with the front toward you.
- 5. Open the computer as far as possible.
- 6. Slide the four release tabs **1** on the rear edge of the keyboard forward.
- 7. Lift the rear edge of the keyboard ② and swing it up toward you until it rests on the palm rest.



Releasing the Keyboard

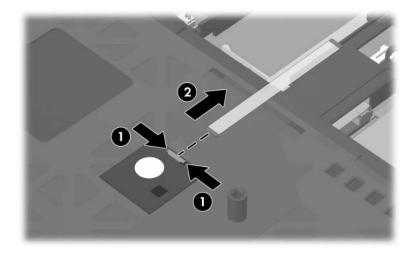
- 8. Release the zero insertion force (ZIF) connector **1** to which the keyboard cable is attached and disconnect the keyboard cable **2**.
- Release the ZIF connector 3 to which the pointing stick cable is attached and disconnect the pointing stick cable 4.
- 10. Remove the keyboard.



Disconnecting the Keyboard and Pointing Stick Cables

- 11. If it is necessary to replace the pointing stick cable, turn the keyboard upside down with the space bar toward you.
- 12. Release the ZIF connector **1** to which the pointing stick cable is attached and disconnect the pointing stick cable **2**.

The pointing stick cable is included with all keyboard spare part kits and is also available in the Cable Kit, spare part number 418876-001.



Removing the Pointing Stick Cable

Reverse the above procedure to install the keyboard.

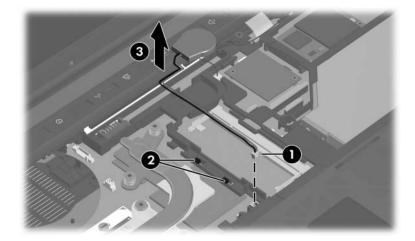
# 5.11 RTC Battery

The RTC battery is included in the Plastics Kit, spare part number 418877-001.

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Release the keyboard (Section 5.10).
- 3. Disconnect the RTC battery cable **1** from the system board and remove the cable from the clips **2** in the top cover.
- 4. Remove the RTC battery ③ from the clip in the base enclosure.



The RTC battery is secured to the top cover by two-sided tape.



Removing the RTC Battery

Reverse the above procedure to install an RTC battery.

## 5.12 Internal Memory Module

Memory Module Spare Part Number Information
---

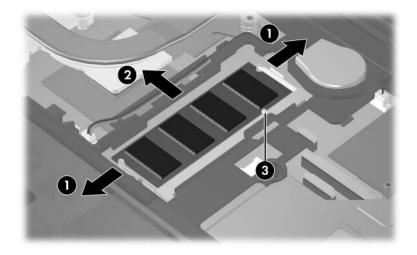
PC2-5300		PC2-4200	
2048 MB	418857-001	2048 MB	418853-001
1024 MB	418856-001	1024 MB	418852-001
512 MB	418855-001	512 MB	418851-001
256 MB	418854-001	256 MB	418850-001

1. Prepare the computer for disassembly (Section 5.3).

2. Release the keyboard (Section 5.10).

- 3. Spread the retaining tabs on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)
- 4. Slide the module **2** away from the socket at an angle.
- 5. Remove the memory module.

Memory modules are designed with a notch **3** to prevent incorrect installation into the memory module socket.



Removing the Memory Module

Reverse the above procedure to install a memory module.

## 5.13 Modem Module

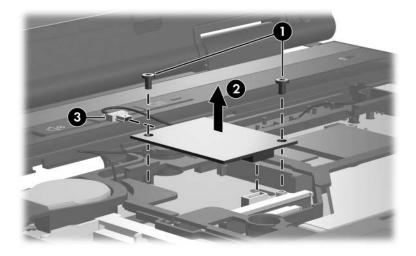
Modem Module Spare Part	Number Information
Modem module	418849-001

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Release the keyboard (Section 5.10).

- 3. Remove the two Phillips PM2.0×6.0 screws ① that secure the modem module to the system board.
- 4. Lift the right side of the modem module 2 to disconnect it from the system board.
- 5. Disconnect the modem module cable ③ from the modem module.

The modem module cable is included in the modem module spare part kit and is also available in the Cable Kit, spare part number 418876-001.

6. Remove the modem module.



Removing the Modem Module

Reverse the above procedure to install the modem module.

## 5.14 Mini Card WWAN Module

### Mini Card WWAN Module

#### **Spare Part Number Information**

For use with Verizon networks	418860-001
For use with Vodafone networks	435098-001
For use with Cingular networks	436668-001

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Release the keyboard (Section 5.10).

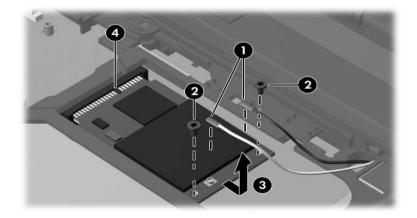
3. Make note of which wireless antenna cable is attached to which antenna clip on the Mini Card WWAN module before disconnecting the cables, then disconnect the auxiliary and main wireless antenna cables 1 from the Mini Card WWAN module.



The wireless antenna cables are available in the Wireless Antenna Kit, spare part number 418899-001.

- 4. Remove the two Phillips PM2.0×3.0 screws 2 that secure the Mini Card WWAN module to the computer. (The edge of the module opposite the socket rises away from the computer.)
- 5. Remove the Mini Card WWAN module **3** by pulling the module away from the socket at an angle.

Mini Card modules are designed with a notch **4** to prevent incorrect installation.



Removing a Mini Card WWAN Module

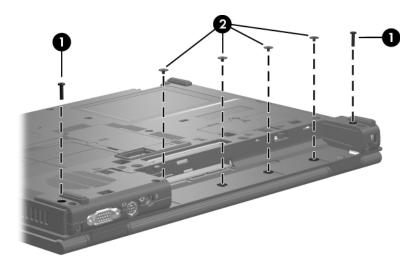
Reverse the above procedure to install a Mini Card WWAN module.

### 5.15 Switch Cover

#### Switch Cover Spare Part Number Information

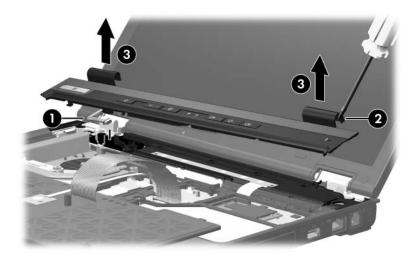
Switch cover	418900-001

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.10).
- 3. Turn the computer upside down with the rear panel toward you.
- 4. Remove the two T8M2.5×11.0 screws **①** and the four Phillips PM2.0×2.0 screws **②** that secure the switch cover to the computer.



Removing the Switch Cover Screws

- 5. Turn the computer display-side up with front toward you.
- 6. Open the computer as far as possible.
- 7. Disconnect the power button board cable **1** from the system board.
- 8. Insert a thin flat-bladed tool under the hinge cover sections 2 of the switch cover and lift up until the switch cover 3 disengages from the computer.
- 9. Remove the switch cover.



Removing the Switch Cover

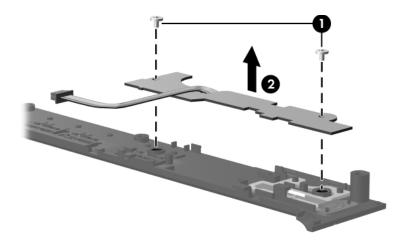
Reverse the above procedure to install the switch cover.

### 5.16 Power Button Board

### Power Button Board Spare Part Number Information

Power button board (includes power button board cable) 418908-001

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.10).
- 3. Remove the switch cover (Section 5.15).
- 4. Remove the two Phillips PM2.5×4.0 screws ① that secure the power button board to the switch cover.
- 5. Remove the power button board **2** from the switch cover.



Removing the Power Button Board

Reverse the above procedure to install the power button board.

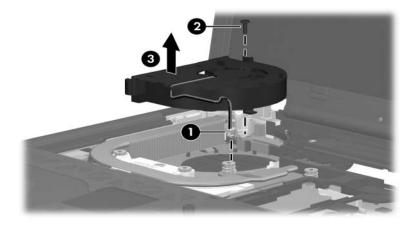
## 5.17 Fan Assembly

#### Fan Assembly Spare Part Number Information

Fan	assembly
-----	----------

418886-001

- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.10).
- 3. Remove the switch cover (Section 5.15).
- 4. Disconnect the fan cable  $\bullet$  from the system board.
- 5. Remove the Torx8 T8M2.5×7.0 screw 2 that secures the fan assembly to the base enclosure.
- 6. Remove the fan assembly ③ from the computer.



Removing the Fan Assembly

Reverse the above procedure to install the fan assembly.

## 5.18 Heat Sink

### Heat Sink Spare Part Number Information

All heat sink spare part kits include thermal grease, alcohol pads, and thermal pads.		
For use only with discrete system boards (spare part numbers 418904-001 and 430495-001)	418887-001	
For use only with discrete system boards	438875-001	
For use only with the UMA system board (spare part number 418931-001) For use only with the UMA system board	418930-001 438876-001	

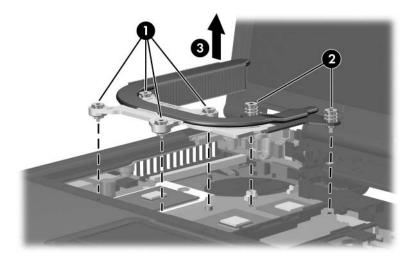
- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Keyboard (Section 5.10)
  - b. Switch cover (Section 5.15)
  - c. Fan assembly (Section 5.17)
  - d. Heat sink (Section 5.18)

2. Noting the required screw removal sequence, loosen the four Phillips PM2.0×10.0 screws **①** and the two Phillips PM2.0×13.0 screws **②** that secure the heat sink to the system board.

The heat sink has numbers stamped on it that indicate the required screw removal sequence. You must remove screws in the order indicated to avoid over torque and binding problems.

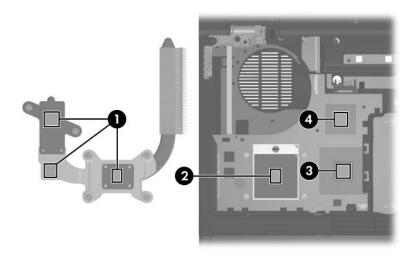
3. Remove the heat sink ③ from the base enclosure.

Due to the adhesive quality of the thermal paste located between the heat sink and processor, it may be necessary to move the heat sink from side to side to detach the heat sink from the processor.



Removing the Heat Sink

The thermal paste and thermal pads should be thoroughly cleaned from the surfaces of the heat sink **1**, processor **2**, Chip1 **3**, and Chip2 **4** each time the heat sink is removed. Thermal paste and thermal pads are included with all heat sink, processor, and system board spare part kits.



Thermal Paste and Thermal Pad Locations

Reverse the above procedure to install the heat sink.

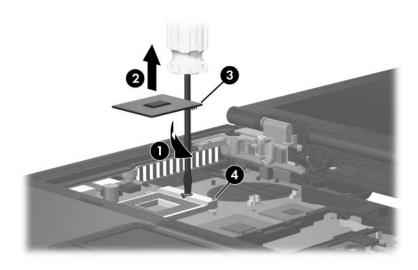
## 5.19 Processor

#### **Processor Spare Part Number Information**

Intel Core Duo T7600 (2.33-GHz) processor	435860-001
Intel Core Duo T7400 (2.16-GHz) processor	435861-001
Intel Core Duo T7200 (2.0-GHz) processor	435862-001
Intel Core Duo T5600 (1.83-GHz) processor	435863-001
Intel Core Duo T5500 (1.66-GHz) processor	435864-001
Intel Core Duo T2300E (1.66-GHz) processor	436012-001
Intel Core Duo T2600 (2.17-GHz) processor	418874-001
Intel Core Duo T2500 (2.00-GHz) processor	418870-001
Intel Core Duo T2400 (1.83-GHz) processor	418869-001
Intel Core Duo T2300 (1.67-GHz) processor	418868-001
Intel Core Solo T1300 (1.66-GHz) processor	418885-001
Intel Celeron M 440 (1.80-GHz) processor	444966-001
Intel Celeron M 430 (1.73-GHz) processor	444965-001

- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Keyboard (Section 5.10)
  - b. Switch cover (Section 5.15)
  - c. Fan assembly (Section 5.17)
  - d. Heat sink (Section 5.18)

- 2. Use a flat-bladed screwdriver to turn the processor locking screw one-half turn counterclockwise until you hear a click.
- 3. Lift the processor **2** straight up and remove it.
- The gold triangle ③ on the processor should be aligned with the triangle icon ④ on the processor socket when you install the processor.



Removing the Processor

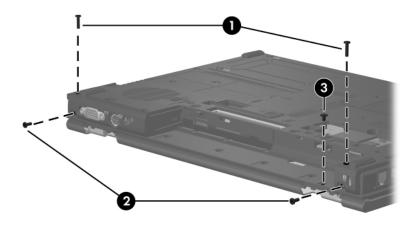
Reverse the above procedure to install the processor.

# 5.20 Display Assembly

Display Assembly Spare Part Number Information	
14.1-inch, WXGA+	418907-001
14.1-inch, WXGA	418896-001

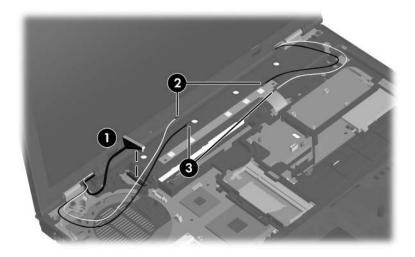
- 1. Prepare the computer for disassembly (Section 5.3).
- 2. Disconnect the wireless antenna cables from the Mini Card WLAN module (Section 5.8).
- 3. Remove the keyboard (Section 5.10).
- 4. Disconnect the wireless antenna cables from the Mini Card WWAN module (Section 5.14).
- 5. Remove the switch cover (Section 5.15).

- 6. Close the computer and turn it upside down with the rear panel toward you.
- 7. Remove the following screws:
  - Two Torx8 T8M2.5×11.0 screws from the computer bottom
  - Two Torx8 T8M2.5×7.0 screws from the computer rear panel
  - One Phillips PM2.5×5.0 screw from the computer battery bay



Removing the Display Assembly Screws

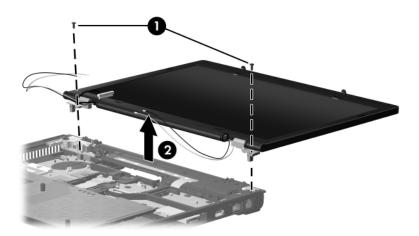
- 8. Turn the computer display-side up with the front toward you.
- 9. Open the computer as far as it will open.
- 10. Disconnect the display cable **1** from the system board.
- 11. Remove the wireless antenna cables ② and ③ from the Mini Card compartment and the top cover clips.



Disconnecting the Display Cable and Removing the Wireless Antenna Cables

**CAUTION:** Support the display assembly when removing the following screws. Failure to support the display assembly can result in damage to the display assembly and other computer components.

- 12. Remove the two Torx8 T8M2.5×7.0 screws **①** that secure the display assembly to the computer.
- 13. Lift the display assembly **2** straight up and remove it.



Removing the Display Assembly

# Spare Part Number Information

Description	Spare Part Number
Display bezel	418889-001
Display panels	
14.1-inch, WXGA+	418891-001
14.1-inch, WXGA	418890-001
Display Hinge Kit	418902-001
Display Inverter	418888-001
Wireless Antenna Kit	418899-001
Display enclosure	418895-001
Display Bracket Kit (includes left display bracket)	418894-001
Display Cable Kit (for use with 14.1-inch, WXGA+ display panel)	418898-001
Display Cable Kit (for use with 14.1-inch, WXGA display panel)	418897-001
Display Screw Kit	418892-001
Display Rubber Kit (includes all display bezel rubber and mylar screw covers)	418893-001

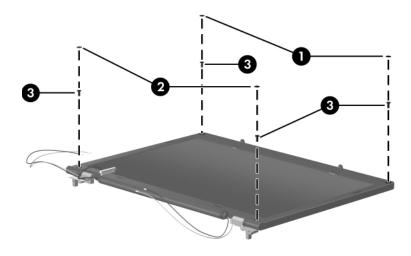
14. Remove the following:

1 and 2 four rubber screw covers

The two rubber screw covers **1** on the top edge of the display bezel are different from the two rubber screw covers **2** on the bottom edge of the display bezel.

Both types of rubber screw covers are included in the Display Rubber Kit, spare part number 418893-001.

**③** Four Phillips PM2.5×6.0 screws

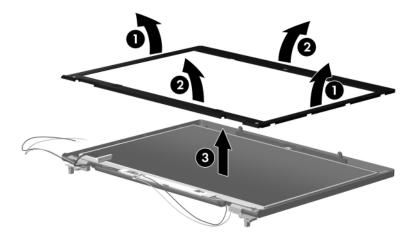


Removing the Display Bezel Screws

#### **Spare Part Number Information**

Description	Spare Part Number
Display bezel	418889-001
Display enclosure	418895-001

- 15. Flex the insides edges of the left and right sides **1** and the top and bottom sides **2** of the display bezel until the bezel disengages from the display enclosure.
- 16. Remove the display bezel **③**.

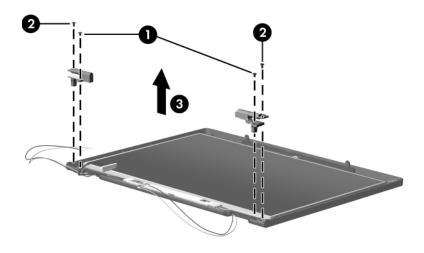


Removing the Display Bezel

#### Spare Part Number Information

Description	Spare Part Number
Display Hinge Kit	418902-001

- 17. If it is necessary to replace the display hinges, remove the Phillips PM2.5×4.0 screw **●** and the Phillips PM2.5×6.0 screw **●** that secure each hinge to the display enclosure.
- 18. Remove the display hinges **③**.



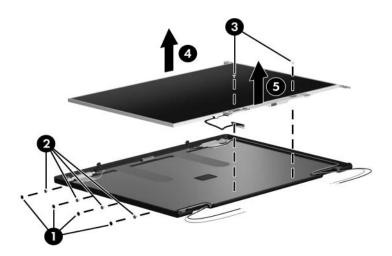
Removing the Display Hinges

### **Spare Part Number Information**

Description	Spare Part Number
Display panels	
14.1-inch, WXGA+	418891-001
14.1-inch, WXGA	418890-001

19. Remove the four mylar screw covers **①** and the four Phillips PM2.0×3.0 screws **②** that secure the display panel to the display enclosure.

- 20. Remove the two Phillips PM2.5×6.0 screws ③ that secure the display inverter to the display enclosure.
- 21. Remove the display panel ④ and display inverter ⑤ from the display enclosure.

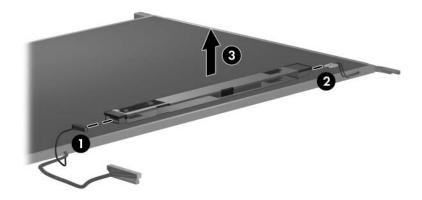


Removing the Display Panel

#### **Spare Part Number Information**

Description	Spare Part Number
Display Inverter	418888-001

- 22. Disconnect the display **1** and backlight cables **2** from the inverter.
- 23. Remove the inverter **③**.

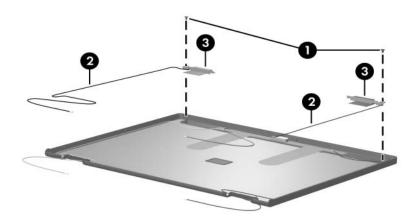


Removing the Display Inverter

#### Spare Part Number Information

Description	Spare Part Number
Wireless Antenna Kit	418899-001

- 24. If it is necessary to replace the wireless antenna transceivers and cables, remove the two Torx T8M2.5×4.0 screws **①** that secure the left and right transceivers to the display enclosure.
- 25. Remove the wireless antenna cables **2** from the clips in the display enclosure.
- 26. Detach the wireless antenna transceivers ③ from the display enclosure.
- 27. Remove the wireless antenna transceivers and cables.



Removing the Wireless Antenna Transceivers and Cables

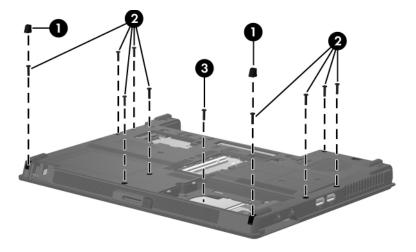
Reverse the above procedure to reassemble and install the display assembly

# 5.21 Top Cover

Top cover (includes TouchPad, smart card reader, and	418882-001
fingerprint reader board)	
Top cover (includes TouchPad and smart card reader)	438169-001

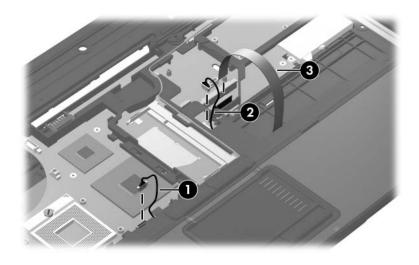
- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Keyboard (Section 5.10)
  - b. Switch cover (Section 5.15)
  - c. Fan assembly (Section 5.17)
  - d. Heat sink (Section 5.18)
  - e. Display assembly (Section 5.20)
- 2. Turn the computer upside down with the front toward you.

- 3. Remove the following:
  - Two rubber screw covers
  - Nine Torx8 T8M2.5×11.0 screws that secure the top cover to the base enclosure
  - One Phillips PM2.5×5.0 screw that secures the top cover to the base enclosure



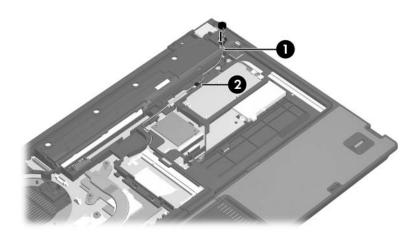
Removing the Top Cover Screws, Part 1

- 4. Turn the computer right-side up with the front toward you.
- 5. Disconnect the following cables from the system board:
  - TouchPad cable
  - Pingerprint reader board cable
  - Smart card assembly cable



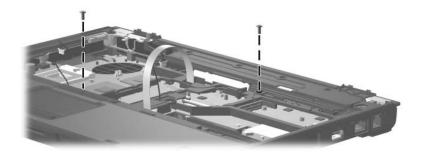
Disconnecting the Top Cover Cables

6. Remove the microphone ① from the clip in the top cover and the cable ② from the routing clips in the top cover.



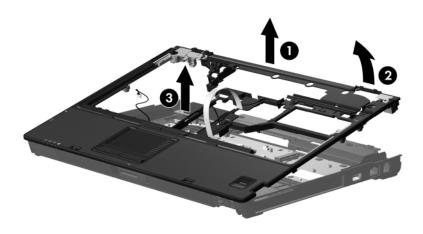
Releasing the Microphone

7. Remove the two Torx8 T8M2.5×7.0 screws that secure the top cover to the base enclosure.



Removing the Top Cover Screws, Part 2

- 8. Swing the rear edge of the top cover **1** up and forward **2** until the left and right sides disengage from the base enclosure.
- 9. Remove the top cover **③**.



Removing the Top Cover

Reverse the above procedure to install the top cover.

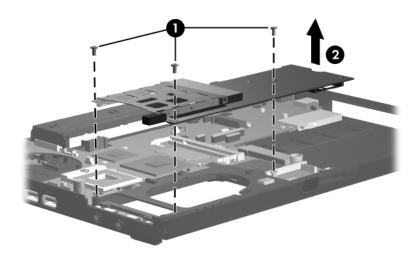
# 5.22 PC Card/Digital Media Board

#### PC Card/Digital Media Board

#### **Spare Part Number Information**

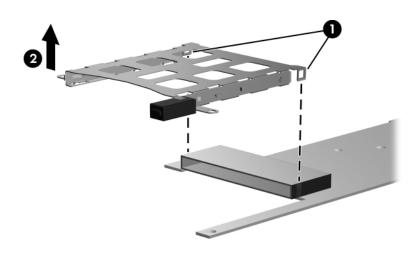
- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Keyboard (Section 5.10)
  - b. Switch cover (Section 5.15)
  - c. Fan assembly (Section 5.17)
  - d. Heat sink (Section 5.18)
  - e. Display assembly (Section 5.20)
  - f. Top cover (Section 5.21)

- 2. Remove the three Phillips PM2.5×5.0 screws **①** that secure the PC Card/digital media board to the system board.
- 3. Lift up on the right side of the PC Card/digital media board **2** to disconnect the board from the system board.



Removing the PC Card/Digital Media Board

- 4. If it is necessary to remove the PC Card assembly from the digital media board, disengage the hooks **●** on the PC Card assembly from the tabs on the digital media board.
- 5. Remove the PC Card assembly **2** from the digital media board.



Removing the PC Card Assembly

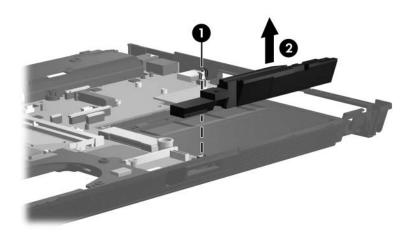
Reverse the above procedure to reassemble and install the PC Card/digital media board.

# 5.23 Speaker

	Speaker Spare Part Number Information	
Speaker	418883-001	

- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Keyboard (Section 5.10)
  - b. Switch cover (Section 5.15)
  - c. Fan assembly (Section 5.17)
  - d. Heat sink (Section 5.18)
  - e. Display assembly (Section 5.20)
  - f. Top cover (Section 5.21)
  - g. PC Card/digital media board (Section 5.22)

- 2. Disconnect the speaker cable  $\bullet$  from the system board.
- 3. Remove the speaker **2** from the base enclosure.



Removing the Speaker

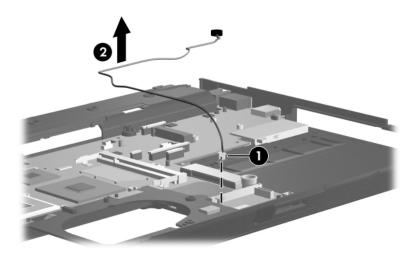
Reverse the above procedure to install the speaker.

# 5.24 Microphone

Microphone Spare Part Number Information	
Microphone	418903-001

- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Keyboard (Section 5.10)
  - b. Switch cover (Section 5.15)
  - c. Fan assembly (Section 5.17)
  - d. Heat sink (Section 5.18)
  - e. Display assembly (Section 5.20)
  - f. Top cover (Section 5.21)
  - g. PC Card/digital media board (Section 5.22)

- 2. Disconnect the microphone cable **1** from the system board.
- 3. Remove the microphone **2** from the base enclosure.



Removing the Microphone

Reverse the above procedure to install the microphone.

# 5.25 System Board

### System Board Spare Part Number Information

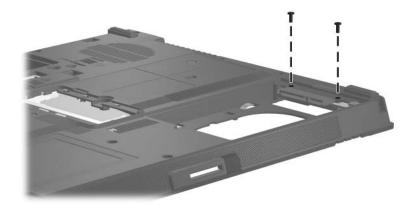
All system board spare part kits include thermal grease, alcohol pads, and thermal pads.
 128-MB discrete, for use only with heat sink with spare part number 418887-001
 64-MB discrete, for use only with heat sink with spare part 430495-001
 UMA, for use only with heat sink with spare part number 418931-001
 UMA, for use only with heat sink with spare part number 418931-001

When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules (Section 5.7 and Section 5.12)
- Mini Card WLAN module (Section 5.8)
- RTC battery (Section 5.11)
- Modem module (Section 5.13)
- Mini Card WWAN module (Section 5.14)
- Processor (Section 5.19)

- 1. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
  - a. Hard drive (Section 5.4)
  - b. Bluetooth board (Section 5.6)
  - c. MultiBay II device (Section 5.9)
  - d. Keyboard (Section 5.10)
  - e. Switch cover (Section 5.15)
  - f. Fan assembly (Section 5.17)
  - g. Heat sink (Section 5.18)
  - h. Display assembly (Section 5.20)
  - i. Top cover (Section 5.21)
  - j. PC Card/digital media board (Section 5.22)
  - k. Speaker (Section 5.23)
  - 1. Microphone (Section 5.24)

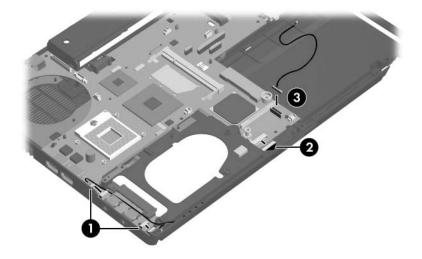
- 2. Turn the computer upside down with the front toward you.
- 3. Remove the two Phillips  $PM2.0 \times 6.0$  screws on each side of the hard drive connector that secure the system board to the base enclosure.



Removing the System Board Screws, Part 1

- 4. Turn the computer right-side up with the front toward you.
- 5. Remove the audio board cables **1** from the space between the system board and the base enclosure.
- 6. Disconnect the audio board cable **2** from the system board.
- 7. Disconnect the Bluetooth module cable ③ from the system board and remove the cable from the base enclosure.

The audio board and Bluetooth module cables are available in the Cable Kit, spare part number 418876-001.



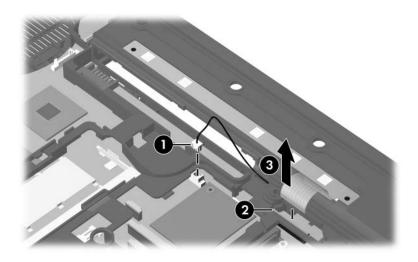
Disconnecting the System Board Cables, Part 1

8. Disconnect the modem module cable **1** from the system board.



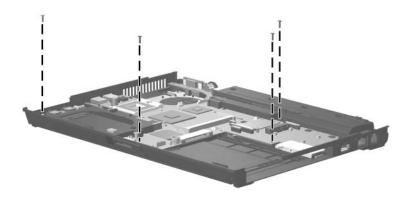
The modem module cable is available in the Cable Kit, spare part number 418876-001.

9. Release the ZIF connector 2 to which the LED board cable is attached and disconnect the LED board cable 3 from the system board.



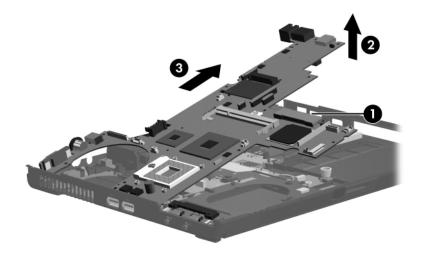
Disconnecting the System Board Cables, Part 2

10. Remove the four Phillips PM2.5×5.0 screws that secure the system board to the base enclosure.



Removing the System Board Screws, Part 2

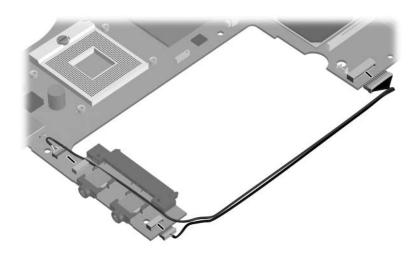
- 11. Use the hard drive connector **1** to lift the right side of the system board **2** until it rests at an angle.
- 12. Slide the system board ③ away at an angle and remove it.



Removing the System Board

13. If it is necessary to replace the audio cable, disconnect the cable from the three connectors on the system board and remove the cable.

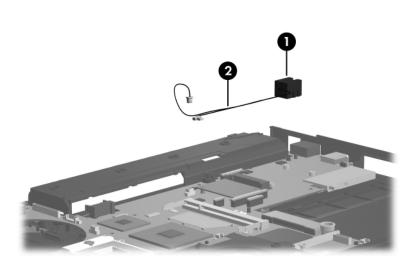
 $\bigotimes$  The audio cable is available in the Cable Kit, spare part number 418876-001.



Removing the Audio Cable

14. If it is necessary to replace the modem connector and cable, remove the connector **1** from the clip in the base enclosure and remove the cable **2** from the routing channel in the base enclosure.

The modem cable is available in the Cable Kit, spare part number 418876-001.



Removing the Modem Connector and Cable

Reverse the above procedures to install the system board.

# 5.26 MultiBay II Eject Assembly

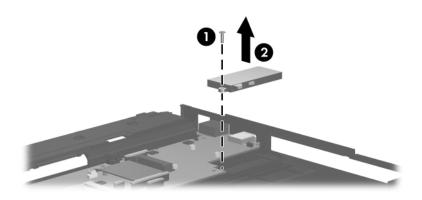
# MultiBay II Eject Assembly

### **Spare Part Number Information**

MultiBay II eject assembly	418905-001
1. Prepare the computer for disassembly (Second	ection 5.3),

. Prepare the computer for disassembly (Section 5.3), and then remove the following components:
a. Hard drive (Section 5.4)
b. Bluetooth board (Section 5.6)
c. MultiBay II device (Section 5.9)
d. Keyboard (Section 5.10)
e. Switch cover (Section 5.15)
f. Fan assembly (Section 5.17)
g. Heat sink (Section 5.18)
h. Display assembly (Section 5.20)
i. Top cover (Section 5.21)
j. PC Card/digital media board (Section 5.22)
k. Speaker (Section 5.23)
1. Microphone (Section 5.24)
m. System board (Section 5.25)

- 2. Remove the Phillips PM2.0×6.0 screw **●** that secures the MultiBay II eject assembly to the base enclosure.
- 3. Remove the MultiBay II eject assembly 2 from the base enclosure.



Removing the MultiBay II Eject Assembly

Reverse the above procedure to install the MultiBay II eject assembly.

6

# **Specifications**

This chapter provides physical and performance specifications.

Table 6-1 Computer				
Height (front to back)	2.9 to 3.4 cm	1.1 to 1.3 in		
Width	33.1 cm	13.0 in		
Depth	23.9 cm	9.4 in		
Weight	2.2 kg	4.9 lbs		
Input Power				
Operating voltage	18.5 V dc @ 3.5 A – 65 W 19.0 V dc @ 4.74 A – 90 W			
Operating current	3.5 A or 4.74 A			
Temperature				
Operating (not writing to optical disc)	0°C to 35°C	32°F to 95°F		
Operating (writing to optical disc)	5°C to 35°C	41°F to 95°F		
Nonoperating	-20°C to 60°C	-4°F to 140°F		

# Table 6-1

### Computer (Continued)

10% to 90%	10% to 90%
5% to 95%	5% to 95%
-15 m to 3,048 m	-50 ft to 10,000 ft
-15 m to 12,192 m	-50 ft to 40,000 ft
125 g, 2 ms, half-sine	
200 g, 2 ms, half-sine	
0.75 g zero-to-peak, 10 Hz to 500 Hz, 0.25 oct/min sweep rate	
1.50 g zero-to-peak, 10 Hz to 500 Hz, 0.5 oct/min sweep rate	
	5% to 95% -15 m to 3,048 m -15 m to 12,192 m 125 g, 2 ms, half-sir 200 g, 2 ms, half-sir 0.75 g zero-to-peak 0.25 oct/min sweep 1.50 g zero-to-peak

Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.

	Table 6-2	
14.1-inch, WXGA		
Dimensions		
Height	21.3 cm	8.4 in
Width	28.5 cm	11.2in
Diagonal	35.8 cm	14.1 in
Number of colors	Up to 16.8 mill	ion
Contrast ratio	250:1	
Brightness	180 nits typica	I
Pixel resolution		
Pitch	$0.279 \times 0.279$	mm
Format	$1024 \times 768$	
Configuration	RGB vertical s	tripe
Backlight	Edge lit	
Character display	80 × 25	
Total power consumption	4.0 W	
Viewing angle	+/-40° horizont typical	tal, +120/-40° vertical

d Drives 120-GB* 9.5 mm	100-GB*	80-GB*
	100-GB*	80-GB*
9.5 mm		
9.5 mm		
	9.5 mm	9.5 mm
70 mm	70 mm	70 mm
99 g	99 g	99 g
SATA	SATA	SATA
150 MB/sec	150 MB/sec	100 MB/sec
ATA	ATA	
security	security	ATA security
etting)		
2 ms	1.5 ms	1 ms
12 ms	10.5 ms	10 ms
22 ms	22 ms	18 ms
234,441,648	195,371,568	156.301.488
5400 rpm	7200 rpm	7200 rpm
0°C to 60°C (32°F to 140°F)	5°C to 55°C (41°F to 131°F)	
	SATA 150 MB/sec ATA security tting) 2 ms 12 ms 22 ms 234,441,648 5400 rpm 0°C to 60°C (32°F to 140°F) ons apply. For	SATA         SATA           150 MB/sec         150 MB/sec           ATA         ATA           security         security           itting)         2 ms           2 ms         1.5 ms           12 ms         10.5 ms           22 ms         22 ms           234,441,648         195,371,568           5400 rpm         7200 rpm           0°C to 60°C         5°C to 55°           (32°F to         131

\*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less.

<sup>†</sup>Actual drive specifications may differ slightly.

Table 6-3				
Hard Drives				
	100-GB*	80-GB*	60-GB*	40-GB*
Dimensions				
Height	9.5 mm	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm	70 mm
Weight	99 g	99 g	99 g	99 g
Interface type	SATA	SATA	SATA	SATA
Transfer rate				
Synchronous	100 MB/sec	100 MB/sec	100 MB/sec	100 MB/sec
(maximum)	ATA	ATA	ATA	ATA
Security	security	security	security	security
Seek times (typical	read, including s	setting)		
Single track	3 ms	3 ms	3 ms	3 ms
Average	13 ms	13 ms	13 ms	13 ms
Maximum	24 ms	24 ms	24 ms	24 ms
Logical blocks <sup>†</sup>	195,363,650	156,301,488	117,210,240	78,140,160
Disc rotational speed	5400 rpm	5400 rpm	7200 and 5400 rpm	5400 rpm
Operating5°C to 55°C (41°F to 131°F)temperature				
Certain restrictions and exclusions apply.For details, consult technical support by selecting <b>Start &gt; Help and Support &gt; Contact support</b> .				

\*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less. <sup>†</sup>Actual drive specifications may differ slightly.

### DVD±RW and CD-RW Combo Drive

Applicable disc	Read: DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R, CD-RW Photo CD (single and multisession) CD-Bridge	Write: CD-R and CD-RW DVD-R and DVD-RW
Center hole diameter	1.5 cm (0.59 in)	
Disc diameter		
Standard disc Mini disc	12 cm (4.72 in) 8 cm (3.15 in)	

# DVD±RW and CD-RW Combo Drive (Continued)

Disc thickness	1.2 mm (0.047 in)	
Track pitch	0.74 µm	
Access time	CD	DVD
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
Audio output level	Audio-out, 0.7 Vrms	
Cache buffer	2 MB	
Data transfer rate		
CD-R (16X)	2,400 KB/s (150 KB/s at 1X	CD rate)
CD-RW (8X)	1,200 KB/s (150 KB/s at 1X	CD rate)
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-R (4X)	5,400 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-RW (2X)	2,700 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 15 seconds	
Stop time	< 6 seconds	

### **DVD-ROM Drive**

Applicable disc	DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18) CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R CD-R CD-RW Photo CD (single and multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm (0.59 in)	
Disc diameter		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	
Disc thickness	1.2 mm (0.047 in)	
Track pitch	0.74 µm	
Access time	CD	DVD
Random	< 100 ms	< 125 ms
Full stroke	< 175 ms	< 225 ms
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	512 KB	
Data transfer rate		
CD-R (24X)	3,600 KB/s (150 KB/s at 1X	CD rate)
CD-RW (10X)	1,500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at	1X DVD rate)
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 10 seconds	
Stop time	< 3 seconds	

# System DMA

Hardware DMA	System Function
DMA0	Not applicable
DMA1*	Not applicable
DMA2*	Not applicable
DMA3	Not applicable
DMA4	Direct memory access controller
DMA5*	Available for PC Card
DMA6	Not assigned
DMA7	Not assigned
*PC Card controller can use DMA 1, 2, or 5.	

### System Interrupts

Hardware IRQ	System Function
IRQ0	System timer
IRQ1	Standard 101-/102-Key or Microsoft Natural Keyboard
IRQ2	Cascaded
IRQ3	Intel 82801DB/DBM USB2 Enhanced Host Controller—24CD
IRQ4	COM1
IRQ5*	Conexant AC—Link Audio Intel 82801DB/DBM SMBus Controller—24C3 Data Fax Modem with SmartCP
IRQ6	Diskette drive
IRQ7*	Parallel port
IRQ8	System CMOS/real-time clock
IRQ9*	Microsoft ACPI-compliant system
IRQ10*	Intel USB UHCI controller—24C2 Intel 82852/82855 GM/GME Graphic Controller Realtek RTL8139 Family PCI fast Ethernet Controller
PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.	

### System Interrupts (Continued)

IRQ11	Intel USB EHCI controller—24CD
	Intel USB UHCI controller—24C4
	Intel USB UHCI controller—24C7
	Intel Pro/Wireless 2200BG
	TI OHCI 1394 host controller
	TI PCI1410 CardBus controller
IRQ12	Synaptics PS/2 TouchPad
IRQ13	Numeric data processor
IRQ14	Primary IDE channel
IRQ15	Secondary IDE channel
*Default configuration;	audio possible configurations are IRQ5, IRQ7, IRQ9,

IRQ10, or none.

PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

# System I/O Addresses

I/O Address (hex)	System Function (shipping configuration)
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/RTC
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

# System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	JoyStick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

# System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	"A" diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)

### System Memory Map

Size	Memory Address	System Function
640 KB	00000000-0009FFFF	Base memory
128 KB	000A0000-000BFFFF	Video memory
48 KB	000C0000-000CBFFF	Video BIOS
160 KB	000C8000-000E7FFF	Unused
64 KB	000E8000-000FFFFF	System BIOS
15 MB	00100000-00FFFFFF	Extended memory
58 MB	01000000-047FFFFF	Super extended memory
58 MB	04800000-07FFFFFF	Unused
2 MB	08000000-080FFFFF	Video memory (direct access)
4 GB	08200000-FFFEFFFF	Unused
64 KB	FFFF0000-FFFFFFFF	System BIOS

A

# **Screw Listing**

This appendix provides specification and reference information for the screws used in the computer. All screws listed in this appendix are available in the Screw Kit, spare part number 418878-001, and the Display Screw Kit, spare part number 418892-001.

### Table A-1

#### Phillips PM3.0×3.0 Screw

■ = (+) ■ mm()))))))))))))))))))))))))))))))))))	Color	Qty.	Length	Thread	Head Width
	Black	4	3.0 mm	3.0 mm	5.0 mm

#### Where used:

4 screws that secure the hard drive frame to the hard drive (documented in Section 5.4)



Phillips PM3.0×3.0 Screw Locations

#### Phillips PM2.0×5.0 Screw

≣ ⊕ <b>⊨</b> mm	Color	Qty.	Length	Thread	Head Width
	Black	5	5.0 mm	2.0 mm	5.0 mm

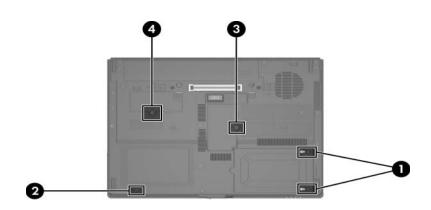
#### Where used:

• Two screws that secure the hard drive cover to the computer (screws are captured on the cover by C-clips; documented in Section 5.4)

One screw that secures the Bluetooth module cover to the computer (screw is captured on the cover by a C-clip; documented in Section 5.6)

• One screw that secures the memory module compartment cover to the computer (screw is captured on the cover by a C-clip; documented in Section 5.7)

One screw that secures the Mini Card module compartment cover to the computer (screw is captured on the cover by a C-clip; documented in Section 5.8)



Phillips PM2.0×5.0 Screw Locations

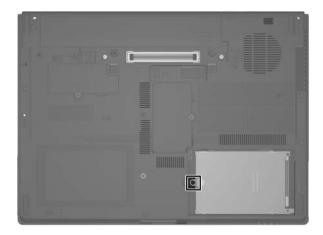
Table A	-3
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### Phillips PM2.5×13.0 Spring-Loaded Screw

Color	Qty.	Length	Thread	Head Width
Silver	1	13.0 mm	2.5 mm	6.0 mm

#### Where used:

One screw that secures the hard drive to the computer (screw is captured on the cover by a C-clip; documented in Section 5.4)



Phillips PM2.5×13.0 Screw Location

### Phillips PM2.5×5.0 Screw

mm	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the MultiBay II device to the computer (documented in Section 5.9)



Phillips PM2.5×5.0 Screw Location

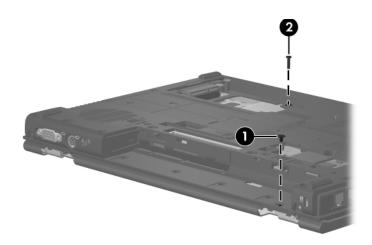
### Phillips PM2.5×5.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

#### Where used:

• One screw that secures the display assembly to the computer (documented in Section 5.20)

One screw that secures the top cover to the computer (documented in Section 5.21)



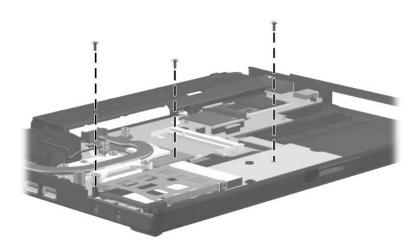
Phillips PM2.5×5.0 Screw Locations

### Phillips PM2.5×5.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

#### Where used:

3 screws that secure the PC Card/digital media board to the computer (documented in Section 5.22)



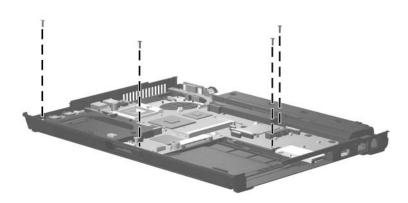
Phillips PM2.5×5.0 Screw Locations

### Phillips PM2.5×5.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

#### Where used:

4 screws that secure the system board to the computer (documented in Section 5.25)



Phillips PM2.5×5.0 Screw Locations

### Torx8 T8M2.5×11.0 Screw

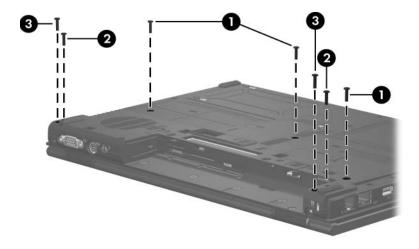
mm!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Black	16	11.0 mm	2.5 mm	5.0 mm

#### Where used:

• Three screws that secure the keyboard to the computer (documented in Section 5.10)

**2** Two screws that secure the switch cover to the computer (documented in Section 5.15)

• Two screws that secure the display assembly to the computer (documented in Section 5.20)



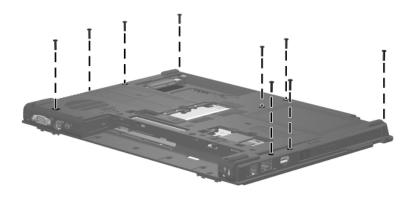
Torx8 T8M2.5×11.0 Screw Locations

### Torx8 T8M2.5×11.0 Screw (Continued)

mm111111111111111111	Color	Qty.	Length	Thread	Head Width
	Black	16	11.0 mm	2.5 mm	5.0 mm

#### Where used:

9 screws that secure the top cover to the computer (documented in Section 5.21)



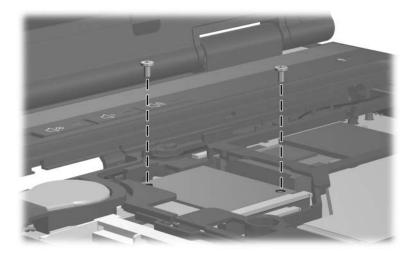
Torx8 T8M2.5×11.0 Screw Locations

### Phillips PM2.0×6.0 Screw

≣ ≣ ⊕ <b>⊨</b> mm וווווווווווווווו	Color	Qty.	Length	Thread	Head Width
	Silver	5	6.0 mm	2.0 mm	5.0 mm

#### Where used:

2 screws that secure the modem module to the computer (documented in Section 5.13)



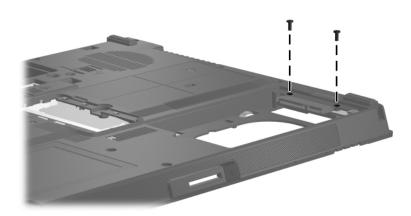
Phillips PM2.0×6.0 Screw Locations

### Phillips PM2.0×6.0 Screw (Continued)

≣ ⊕ <b> </b> mm	Color	Qty.	Length	Thread	Head Width
	Silver	5	6.0 mm	2.0 mm	5.0 mm

#### Where used:

2 screws that secure the system board to the computer (documented in Section 5.25)



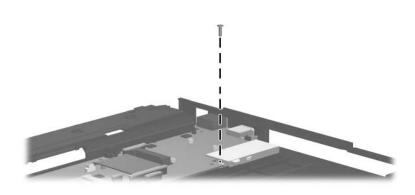
Phillips PM2.0×6.0 Screw Locations

### Phillips PM2.0×6.0 Screw (Continued)

■ ■ (+) <b>                                    </b>	Color	Qty.	Length	Thread	Head Width
	Silver	5	6.0 mm	2.0 mm	5.0 mm

#### Where used:

One screw that secures the MultiBay II eject assembly to the base enclosure (documented in Section 5.26)



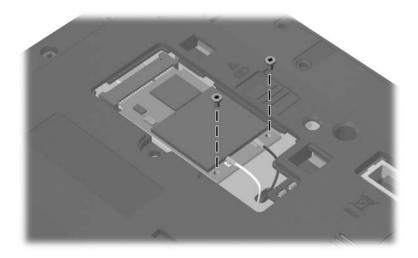
Phillips PM2.0×6.0 Screw Location

### Phillips PM2.0×3.0 Screw

≣ ⊕ <b>₪</b> mm !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Silver	4	3.0 mm	2.0 mm	5.0 mm

#### Where used:

2 screws that secure the Mini Card WLAN to the computer (documented in Section 5.8)



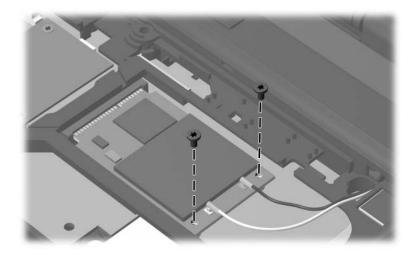
Phillips PM2.0×3.0 Screw Locations

### Phillips PM2.0×3.0 Screw (Continued)

■ ■ (+) <b> </b> ■ mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	3.0 mm	2.0 mm	5.0 mm
14/1					

#### Where used:

2 screws that secure the Mini Card WWAN to the computer (documented in Section 5.14)



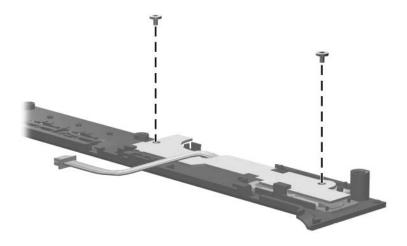
Phillips PM2.0×3.0 Screw Locations

### Phillips PM2.5×4.0 Screw

■ = (+)  ■ mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	4.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the power button board to the switch cover (documented in Section 5.16)



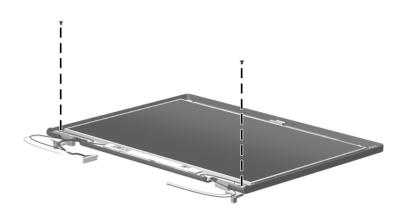
Phillips PM2.5×4.0 Screw Locations

### Phillips PM2.5×4.0 Screw (Continued)

■ = (+)  ■ mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	4.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the display hinges to the display assembly (documented in Section 5.20)



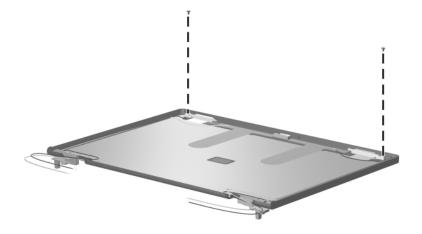
Phillips PM2.5×4.0 Screw Locations

### Torx8 T8M2.5×4.0 Screw

mm'	Color	Qty.	Length	Thread	Head Width
	Silver	2	4.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the wireless antenna transceivers to the display assembly (documented in Section 5.20)



Torx8 T8M2.5×4.0 Screw Locations

#### Phillips PM2.5×10.0 Screw

≣_+) <b></b> mm '	Color	Qty.	Length	Thread	Head Width
	Silver	4	10.0 mm	2.5 mm	6.0 mm

#### Where used:

• Four screws that secure the heat sink to the computer (screws are secured to the heat sink by C-clips; documented in Section 5.18)

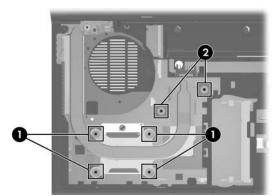
#### Table A-11

#### Phillips PM2.5×13.0 Screw

≣_+) <b></b> mm \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Color	Qty.	Length	Thread	Head Width
	Silver	2	13.0 mm	2.5 mm	6.0 mm

#### Where used:

**2** Two screws that secure the heat sink to the computer (screws are secured to the heat sink by C-clips; documented in Section 5.18)



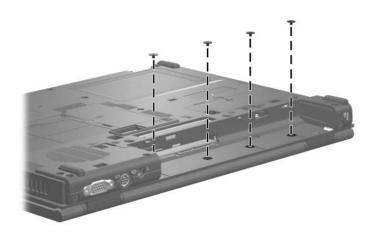
Phillips PM2.5×10.0 and Phillips PM2.5×13.0 Screw Locations

#### Phillips PM2.0×2.0 Screw

mm	Color	Qty.	Length	Thread	Head Width
	Black	4	2.0 mm	2.0 mm	6.0 mm

#### Where used:

4 screws that secure the switch cover to the computer (documented in Section 5.15)



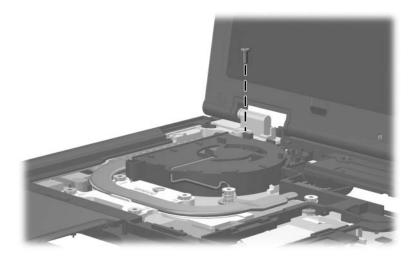
Phillips PM2.0×2.0 Screw Locations

### Torx8 T8M2.5×7.0 Screw

mm'	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the fan assembly to the computer (documented in Section 5.17)



Torx8 T8M2.5×7.0 Screw Location

### Torx8 T8M2.5×7.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the display assembly to the computer (documented in Section 5.20)



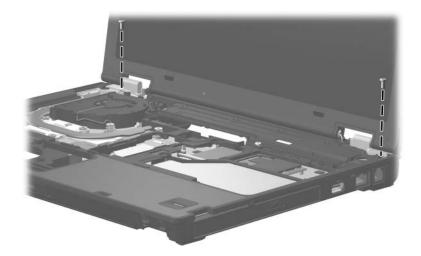
Torx8 T8M2.5×7.0 Screw Locations

### Torx8 T8M2.5×7.0 Screw (Continued)

mm100000000	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the display assembly to the computer (documented in Section 5.20)



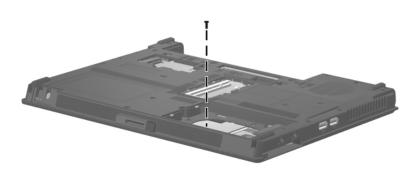
Torx8 T8M2.5×7.0 Screw Locations

### Torx8 T8M2.5×7.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	8	7.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the top cover to the computer (documented in Section 5.21)



Torx8 T8M2.5×7.0 Screw Location

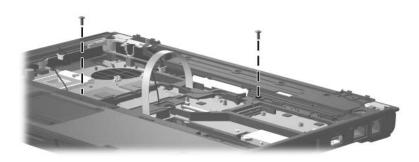
#### Table A-13

#### Torx8 T8M2.5×7.0 Screw (Continued)

<b>*</b>	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the top cover to the computer (documented in Section 5.21)

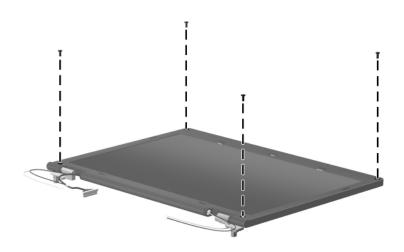


Torx8 T8M2.5×7.0 Screw Locations

Table A-14					
Phillips PM2.5×6.0 Screw					
mm	Color	Qty.	Length	Thread	Head Width
	Silver	8	6.0 mm	2.5 mm	5.0 mm
Where used:					

#### Where used:

4 screws that secure the display bezel to the display assembly (documented in Section 5.20)



Phillips PM2.5×6.0 Screw Locations

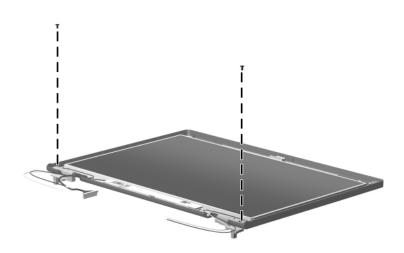
#### Table A-14

#### Phillips PM2.5×6.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Silver	8	6.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the display hinges to the display assembly (documented in Section 5.20)



Phillips PM2.5×6.0 Screw Locations

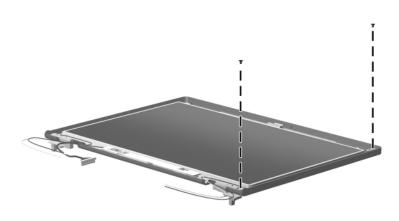
#### Table A-14

#### Phillips PM2.5×6.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Silver	8	6.0 mm	2.5 mm	5.0 mm

#### Where used:

2 screws that secure the display panel to the display assembly (documented in Section 5.20)



Phillips PM2.5×6.0 Screw Locations

B

# Backup and Recovery in Windows Vista



You can only recover files that you have previously backed up. HP recommends that you use HP Backup & Recovery Manager to create an entire drive backup as soon as you set up your computer.

With HP Backup & Recovery Manager, you can perform the following tasks:

- Backing up your information regularly to protect your important system files
- Creating system recovery points that allow you to reverse undesirable changes to your computer by restoring the computer to an earlier state
- Scheduling backups at specific intervals or events

### When to Back Up

• On a regularly scheduled basis



Set reminders to back up your information periodically.

- Before the computer is repaired or restored
- Before you add or modify hardware or software

### **Backup Suggestions**

- Create a set of recovery discs using HP Backup & Recovery Manager.
- Create system recovery points using HP Backup & Recovery Manager, and periodically copy them to disc.
- Store personal files in the Documents folder and back up these folders periodically.
- Back up templates stored in their associated programs.
- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings.

The screen shot can be a time saver if you have to reset your preferences.

To copy the screen and paste it into a word-processing document:

- a. Display the screen.
- b. Copy the screen.

To copy only the active window, press alt+fn+prt sc.

To copy the entire screen, press **fn+prt sc**.

c. Open a word-processing document, and then select Edit > Paste.



Before you can perform backup and recovery procedures, the computer must be connected to external power.



Drivers, utilities, and applications installed by HP can be copied to a CD or to a DVD using HP Backup & Recovery Manager.

### **Backing Up Specific Files or Folders**

You can back up specific files or folders to the recovery partition on the hard drive, to an optional external hard drive, or to optical discs (CDs or DVDs).



This process will take several minutes, depending on the file size and the speed of the computer.

To back up specific files or folders:

- 1. Select Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager.
- 2. Click Next.
- 3. Click **Back up to protect system settings and important data files**, and then click **Next**.
- 4. Click **Back up individual files and folders,** and then click **Next**.
- 5. Follow the on-screen instructions.

### **Backing up the Entire Hard Drive**

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows® operating system, software applications, and all personal files and folders.



A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.

This process may take over an hour, depending on your computer speed and the amount of data being stored.

To back up your entire hard drive:

- 1. Select Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager.
- 2. Click Next.
- 3. Click **Back up to protect system settings and important data files,** and then click **Next**.
- 4. Click Back up entire hard drive, and then click Next.
- 5. Follow the on-screen instructions.

### **Creating Recovery Points**

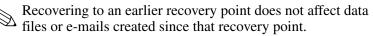
When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.

The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make copies of changes made after that time.

HP recommends that you create recovery points at the following times:

Before you add or extensively modify software or hardware

Periodically, whenever the system is performing optimally



To create a system recovery point:

- 1. Select Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager.
- 2. Click Next.

- 3. Click **Back up to protect system settings and important data files,** and then click **Next**.
- 4. Click Create or manage Recovery Points, and then click Next.
- 5. Follow the on-screen instructions.

### **Scheduling Backups**

Use HP Backup Scheduler to schedule backups for the entire system, for recovery points, or for specific files and folders. With this tool, you can schedule backups at specific intervals (daily, weekly, or monthly) or at specific events, such as at system restart or when you dock to an optional docking station (select models only).

To schedule backups:

- 1. Select Start > All Programs > HP Backup & Recovery > HP Backup Scheduler.
- 2. Follow the on-screen instructions.

### Performing a Recovery

You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer. HP Backup and Recovery Manager helps you with the following tasks for safeguarding your information and restoring it in case of a system failure:

- Recovering important files—This feature helps you reinstall important files without performing a full system recovery.
- Performing a full system recovery—With HP Backup and Recovery Manager, you can recover your full factory image if you experience system failure or instability. HP Backup and Recovery Manager works from a dedicated recovery partition on the hard drive or from recovery discs you create.

# Performing a Recovery from the Recovery Discs

To perform a recovery from the recovery discs, follow these steps:

- 1. Back up all personal files.
- 2. Insert the first recovery disc into the optical drive and restart the computer.
- 3. Follow the on-screen instructions.

### Performing a Recovery from the Hard Drive

There are 2 ways to initiate a recovery from the hard drive:

- From within Windows
- From the recovery partition

#### Initiating a Recovery in Windows

To initiate a recovery in Windows, follow these steps:

- 1. Back up all personal files.
- 2. Select Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager.
- 3. Click Next.

- 4. Click **Recover important files or the entire system,** and then click **Next**.
- 5. Follow the on-screen instructions.

#### Initiating a Recovery from the Hard Drive Recovery Partition

To initiate a recovery from the hard drive recovery partition, follow these steps:

- 1. Back up all personal files.
- 2. Restart the computer, and then press **f11** before the Windows operating system loads.
- 3. Click a recovery option, and then click Next.
- 4. Follow the on-screen instructions.

С

# Backup and Recovery in Windows XP

### **Creating Recovery Discs**

After setting up the computer for the first time, be sure to create a set of recovery discs of the full factory image. The recovery discs are used to start up (boot) the computer and recover the operating system and software to factory settings in case of system instability or failure.

Note the following guidelines before creating recovery discs:

- You will need high-quality CD-R, DVD-R, or DVD+R media (purchased separately).
  - Formatted DVD±RW discs and DVD±RW double-layer discs are not compatible with HP Backup and Recovery Manager.
- The computer must be connected to AC power during the process.
- Only one set of the recovery discs can be created per computer.
- Number each disc before inserting it into the optical drive of the computer.
- If necessary, you can cancel the disc creation before you have finished creating the recovery discs. The next time you select **Create factory software recovery CDs or DVDs to recover the system (Highly recommended)**, you will be prompted to continue the disc creation.

To create a set of recovery discs:

- 1. Select Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager.
- 2. Click Next.
- 3. Click Create factory software recovery CDs or DVDs to recover the system (Highly recommended), and then click Next.
- 4. Follow the on-screen instructions.

### **Backing Up Your information**

You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

With HP Backup and Recovery Manager, you can perform the following tasks:

- Backing up your information regularly to protect your important system files
- Creating system recovery points that allow you to reverse undesirable changes to your computer by restoring the computer to an earlier state
- Scheduling backups at specific intervals or events

#### When to Back Up

• On a regularly scheduled basis

Set reminders to back up your information periodically.

- Before the computer is repaired or restored
- Before you add or modify hardware or software

### **Backup Suggestions**

- Create a set of recovery discs using HP Backup and Recovery Manager.
- Create system recovery points using HP Backup and Recovery Manager, and periodically copy them to disc.
- Store personal files in the My Documents folder and back up these folders periodically.
- Back up templates stored in their associated programs.
- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings.

The screen shot can be a time saver if you have to reset your preferences.

To copy the screen and paste it into a word-processing document:

- a. Display the screen.
- b. Copy the screen.

To copy only the active window, press **alt+fn+prt sc**.

To copy the entire screen, press **fn+prt sc**.

c. Open a word-processing document, and then select Edit > Paste.



Before you can perform backup and recovery procedures, the computer must be connected to external power.



Drivers, utilities, and applications installed by HP can be copied to a CD or to a DVD using HP Backup and Recovery Manager.

#### **Backing Up Specific Files or Folders**

You can back up specific files or folders to the recovery partition on the hard drive, to an optional external hard drive, or to optical discs (CDs or DVDs).



This process will take several minutes, depending on the file size and the speed of the computer.

To back up specific files or folders:

- 1. Select Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager.
- 2. Click Next.
- 3. Click **Back up to protect system settings and important data files**, and then click **Next**.
- 4. Click **Back up individual files and folders**, and then click **Next**.
- 5. Follow the on-screen instructions.

### **Backing Up the Entire Hard Drive**

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows® operating system, software applications, and all personal files and folders.



A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.



This process may take over an hour, depending on your computer speed and the amount of data being stored.

To back up your entire hard drive:

1. Select Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager.

- 2. Click Next.
- 3. Click **Back up to protect system settings and important data files**, and then click **Next**.
- 4. Click **Back up entire hard drive**, and then click **Next**.
- 5. Follow the on-screen instructions.

### **Creating Recovery Points**

When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.

The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make copies of changes made after that time.

HP recommends that you create recovery points at the following times:

- Before you add or extensively modify software or hardware
- Periodically, whenever the system is performing optimally

Recovering to an earlier recovery point does not affect data files or e-mails created since that recovery point.

To create a system recovery point:

- 1. Select Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager.
- 2. Click Next.
- 3. Click **Back up to protect system settings and important data files,** and then click **Next**.

- 4. Click Create or manage Recovery Points, and then click Next.
- 5. Follow the on-screen instructions.

### **Scheduling Backups**

Use HP Backup Scheduler to schedule backups for the entire system, for recovery points, or for specific files and folders. With this tool, you can schedule backups at specific intervals (daily, weekly, or monthly) or at specific events, such as at system restart or when you dock to an optional docking station (select models only).

To schedule backups:

- 1. Select Start > All Programs > HP Backup & Recovery > HP Backup Scheduler.
- 2. Follow the on-screen instructions.

## **Performing a Recovery**

You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

HP Backup and Recovery Manager helps you with the following tasks for safeguarding your information and restoring it in case of a system failure:

- Recovering important files—This feature helps you reinstall important files without performing a full system recovery.
- Performing a full system recovery—With HP Backup and Recovery Manager, you can recover your full factory image if you experience system failure or instability. HP Backup and Recovery Manager works from a dedicated recovery partition on the hard drive or from recovery discs you create.

# Performing a Recovery from the Recovery Discs

To perform a recovery from the recovery discs, follow these steps:

- 1. Back up all personal files.
- 2. Insert the first recovery disc into the optical drive and restart the computer.
- 3. Follow the on-screen instructions.

### Performing a Recovery from the Hard Drive

There are 2 ways to initiate a recovery from the hard drive:

- From within Windows
- From the recovery partition

#### Initiating a Recovery in Windows

To initiate a recovery in Windows, follow these steps:

- 1. Back up all personal files.
- 2. Select Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager.
- 3. Click Next.
- 4. Click **Recover important files or the entire system**, and then click **Next**.
- 5. Follow the on-screen instructions.

#### Initiating a Recovery from the Hard Drive Recovery Partition

To initiate a recovery from the hard drive recovery partition, follow these steps:

- 1. Back up all personal files.
- 2. Restart the computer, and then press **f11** before the Windows operating system loads.
- 3. Click a recovery option, and then click Next.
- 4. Follow the on-screen instructions.

D

# **Display Component Recycling**



**WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.



**CAUTION:** The procedures in this appendix can result in damage to display components. The only components intended for recycling purposes are the liquid crystal display (LCD) panel and the backlight. Careful handling should be exercised when removing these components.



#### **Materials Disposal**

This HP product contains mercury in the backlight in the display assembly that might require special handling at end-of-life.

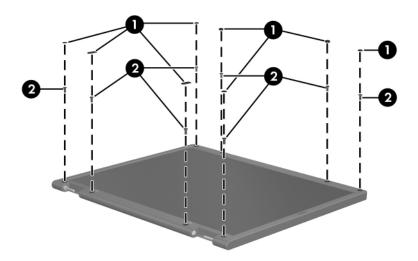
Disposal of mercury may be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities or the Electronic Industries Alliance (EIA) at http://www.eiae.org.

This appendix provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight ① and the liquid crystal display (LCD) panel ②.



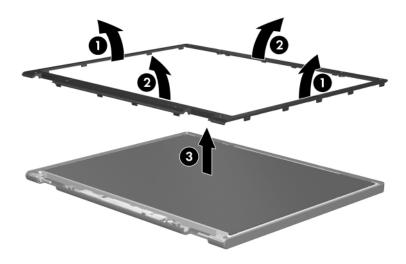
Disassembly procedures differ from one display assembly to another. The procedures provided in this appendix are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another. Perform the following steps to disassemble the display assembly:

1. Remove all screw covers **1** and screws **2** that secure the display bezel to the display assembly.



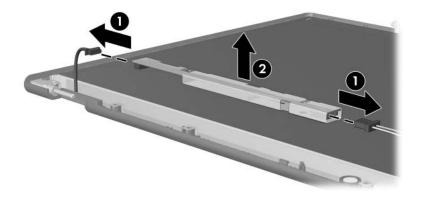
Removing the Display Bezel Screw Covers and Screws

- 2. Lift up and out on the left and right inside edges and the top and bottom inside edges ② of the display bezel until the bezel disengages from the display assembly.
- 3. Remove the display bezel **③**.



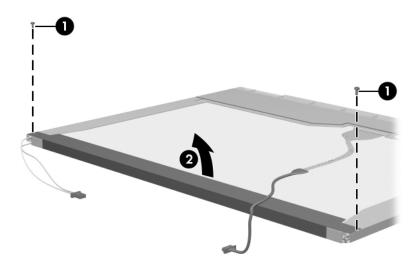
Removing the Display Bezel

4. Disconnect all display panel cables ● from the display inverter and remove the inverter ②.



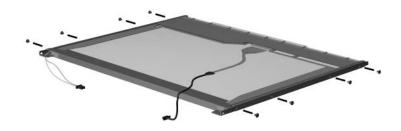
Removing the Display Inverter

- 5. Remove all screws **1** that secure the display panel assembly to the display enclosure.
- 6. Remove the display panel assembly **2** from the display enclosure.



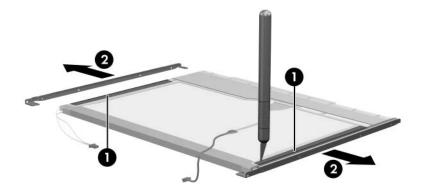
Removing the Display Panel Assembly

- 7. Turn the display panel assembly upside down.
- 8. Remove all screws that secure the display panel frame to the display panel.



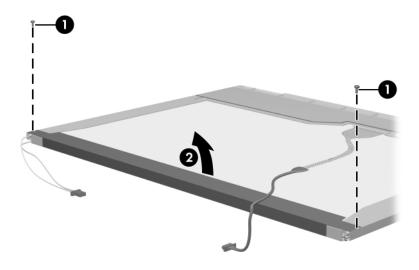
Removing the Display Panel Frame Screws

- 9. Use a sharp-edged tool to cut the tape **1** that secures the sides of the display panel to the display panel frame.
- 10. Remove the display panel frame **2** from the display panel.



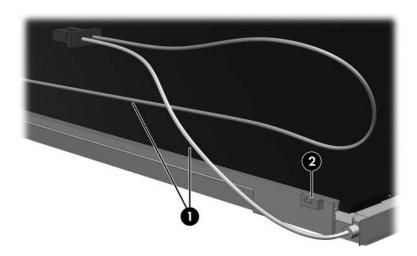
Removing the Display Frame

- 11. Remove the screws **1** that secure the backlight cover to the display panel.
- 12. Lift the top edge of the backlight cover ② and swing it forward.
- 13. Remove the backlight cover.



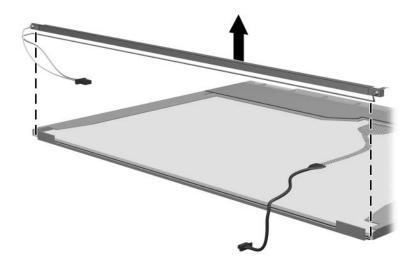
Removing the Backlight Cover

- 14. Turn the display panel right-side up.
- 15. Remove the backlight cables **1** from the clip **2** in the display panel.



Releasing the Backlight Cables

- 16. Turn the display panel upside down.
- 17. Remove the backlight frame from the display panel.

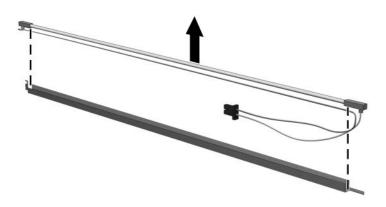


Removing the Backlight Frame



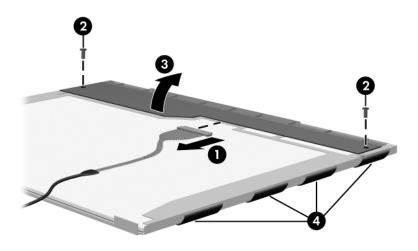
**WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

18. Slide the backlight out of the backlight frame.



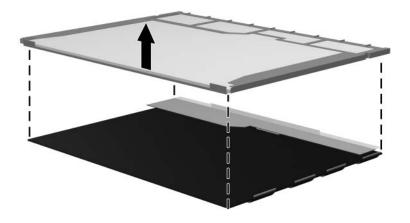
Removing the Backlight

- 19. Disconnect the display cable **1** from the LCD panel.
- 20. Remove the screws ② that secure the LCD panel to the display rear panel.
- 21. Release the LCD panel ③ from the display rear panel.
- 22. Release the tape ④ that secures the LCD panel to the display rear panel.



Releasing the LCD Panel

#### 23. Remove the LCD panel.

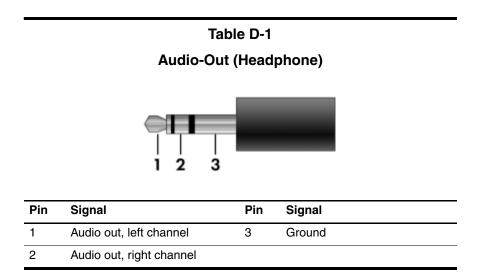


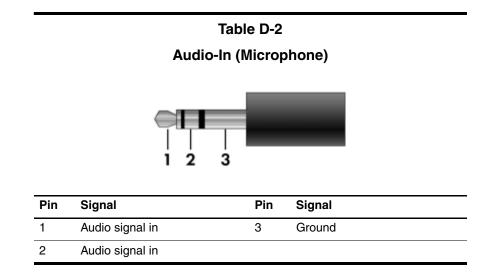
Removing the LCD Panel

24. Recycle the LCD panel and backlight.

E

# **Connector Pin Assignments**





#### **Universal Serial Bus**

Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data –	4	Ground

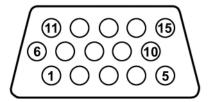
#### Table D-4 S-Video-Out Signal Signal Pin Pin 1 S-VHS color (C) signal 5 TV-CD S-VHS intensity ground 2 Composite video signal 6 3 S-VHS intensity (Y) signal 7 Composite video ground

S-VHS color ground

4

#### Table D-5

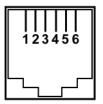
#### **External Monitor**



Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

# Table D-6

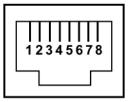
## RJ-11 (Modem)



Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

## Table D-7

#### **RJ-45 (Network)**



Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

F

# **Power Cord Set Requirements**

# **3-Conductor Power Cord Set**

The wide range input feature of the computer permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the computer meets the requirements for use in the country or region where the equipment is purchased.

Power cord sets for use in other countries or regions must meet the requirements of the country or region where the computer is used.

# **General Requirements**

The requirements listed below are applicable to all countries or regions.

- The length of the power cord set must be at least 1.5 m (5.0 ft) and a maximum of 2.0 m (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country or region where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country or region's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

# **Country/Region-Specific Requirements**

3-Conductor Power Cord Set Requirements		
Country/Region	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3

#### NOTES:

- The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
- The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
- 3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

Country/Region	Accredited Agency	Applicable Note Number
Korea	EK	4
The Netherlands	KEMA	1
Norway	NEMKO	1
People's Republic of China	CCC	5
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	4
United Kingdom	BSI	1
United States	UL	2

#### 3-Conductor Power Cord Set Requirements (Continued)

	NOTES:
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- The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
- The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
- 3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.
- 4. The flexible cord must be Type RVV, 3-conductor, 0.75 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
- 5. The flexible cord must be Type VCTF, 3-conductor, 0.75 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

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